

# Part 2. Troubleshooting

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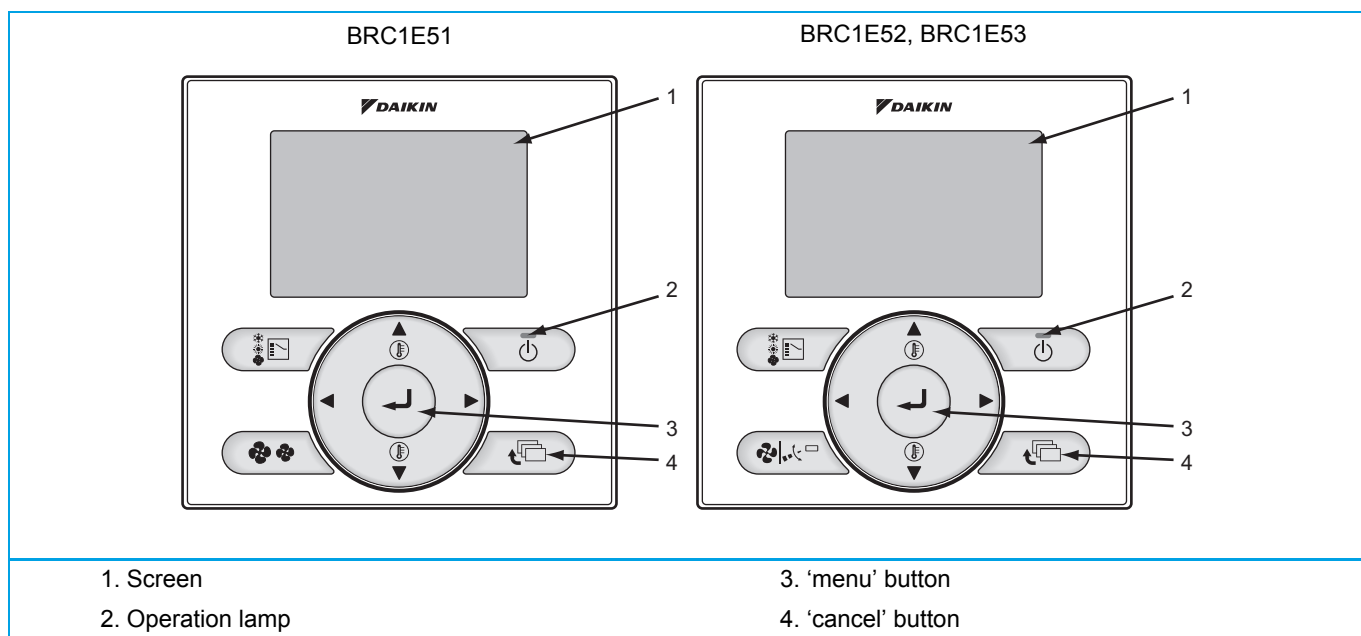
## 2.1. Error codes check

### 2.1.1. Error codes via remote controller

#### 2.1.1.1. Error codes via wired remote controller BRC1E

##### 2.1.1.1.1 How to retrieve error codes

The following message will be displayed on the screen when a malfunction or a warning occurs during operation.



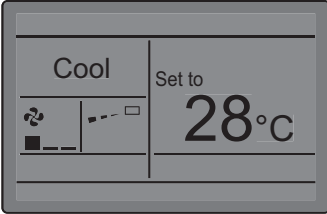
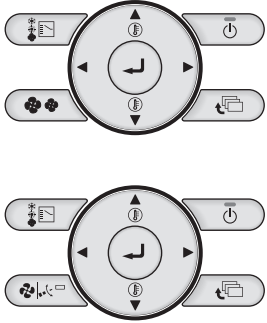
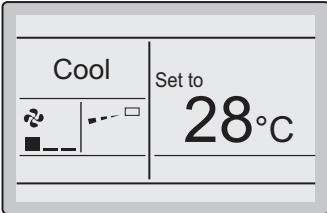

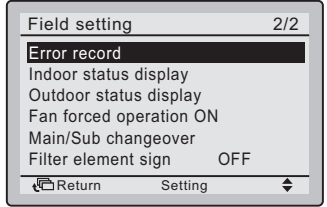
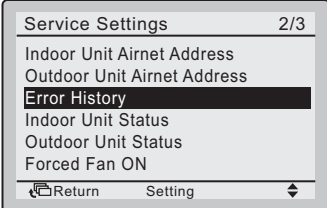

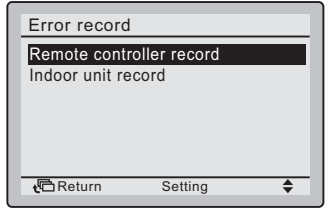
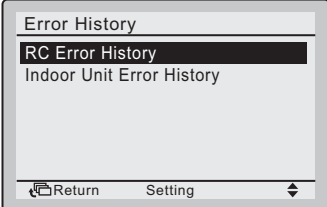

	Operation Status	Display	
Abnormal shut-down	The system stops operating.	The operation lamp (green) starts to blink. The message "Error: Press Menu button" will appear and blink at the bottom of the screen.	
Warning	The system continues its operation.	The operation lamp (green) remains on. The message "Warning: Press Menu button" will appear and blink at the bottom of the screen.	

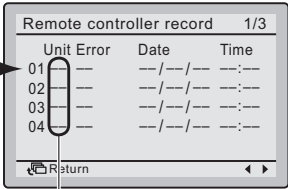
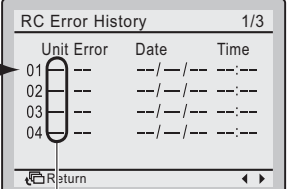
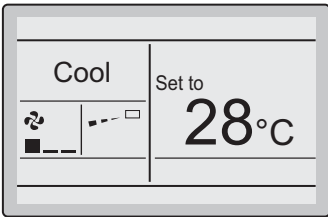

If an error or warning is present, it will be displayed on the user interface screen: for more information about troubleshooting, refer to "Error code based troubleshooting" on page 27.

2.1.1.1.2 How to reset error codes

In "Error code based troubleshooting" on page 27 you find a description of how to reset the specific error or warning.

2.1.1.1.3 History of error codes

Step	Control Type	Method	Example display	Button location
1	BRC1E51 BRC1E52 BRC1E53	If the backlight is switched off press once any button so that the backlight is activated.		
2	BRC1E51 BRC1E52 BRC1E53	Press and hold the Cancel button for 4 seconds or longer in the Basic screen. The Field Settings menu is displayed. Press and hold the Cancel button for 4 seconds or longer in the Basic screen. The Service Settings menu is displayed.		 Press and hold the Cancel button for 4 seconds or longer while the backlight is lit.
3	BRC1E51 BRC1E52 BRC1E53	Select <i>Error Record</i> and press the Menu/Enter button. The Error Record menu is displayed. Select <i>Error History</i> and press the Menu/Enter button. The error History menu is displayed.	 	 Press the Menu/Enter button.
4	BRC1E51 BRC1E52 BRC1E53	Select <i>Remote controller record</i> and press the Menu/Enter button. The error codes and unit No. can be confirmed in the RC Error record screen. Select <i>RC Error History</i> and press the Menu/Enter button. The error codes and unit No. can be confirmed in the RC Error History screen.	 	 Press the Menu/Enter button.

5	BRC1E51	In the Remote Controller record screen the last 10 items are displayed in order.		<ol style="list-style-type: none"> <li>1. Latest record</li> <li>2. Unit no.</li> </ol>
	BRC1E52 BRC1E53	In the RC Error History screen the last 10 items are displayed in order.		
6	BRC1E51	Press the Cancel button in the Remote Controller record screen 3 times. The Basic screen returns.		 <p>Press the Cancel button for 3 times. The basic screen returns.</p>
	BRC1E52 BRC1E53	Press the Cancel button in the RC Error History screen 3 times. The Basic screen returns.		



**INFORMATION**

The indoor unit error history of each indoor unit can be independently consulted. The last 5 items are displayed in order of appearance.

**2.1.1.2. Error codes via wireless remote controller BRC7**

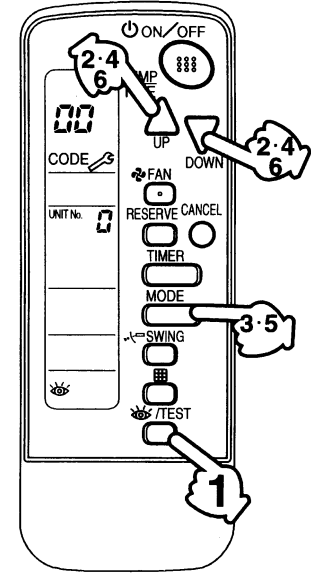
**2.1.1.2.1 How to retrieve error codes**

If the unit stops due to an error, the operation indicating LED on the indoor unit flashes.

The error code can be determined through the wireless remote controller by following the procedure described below.

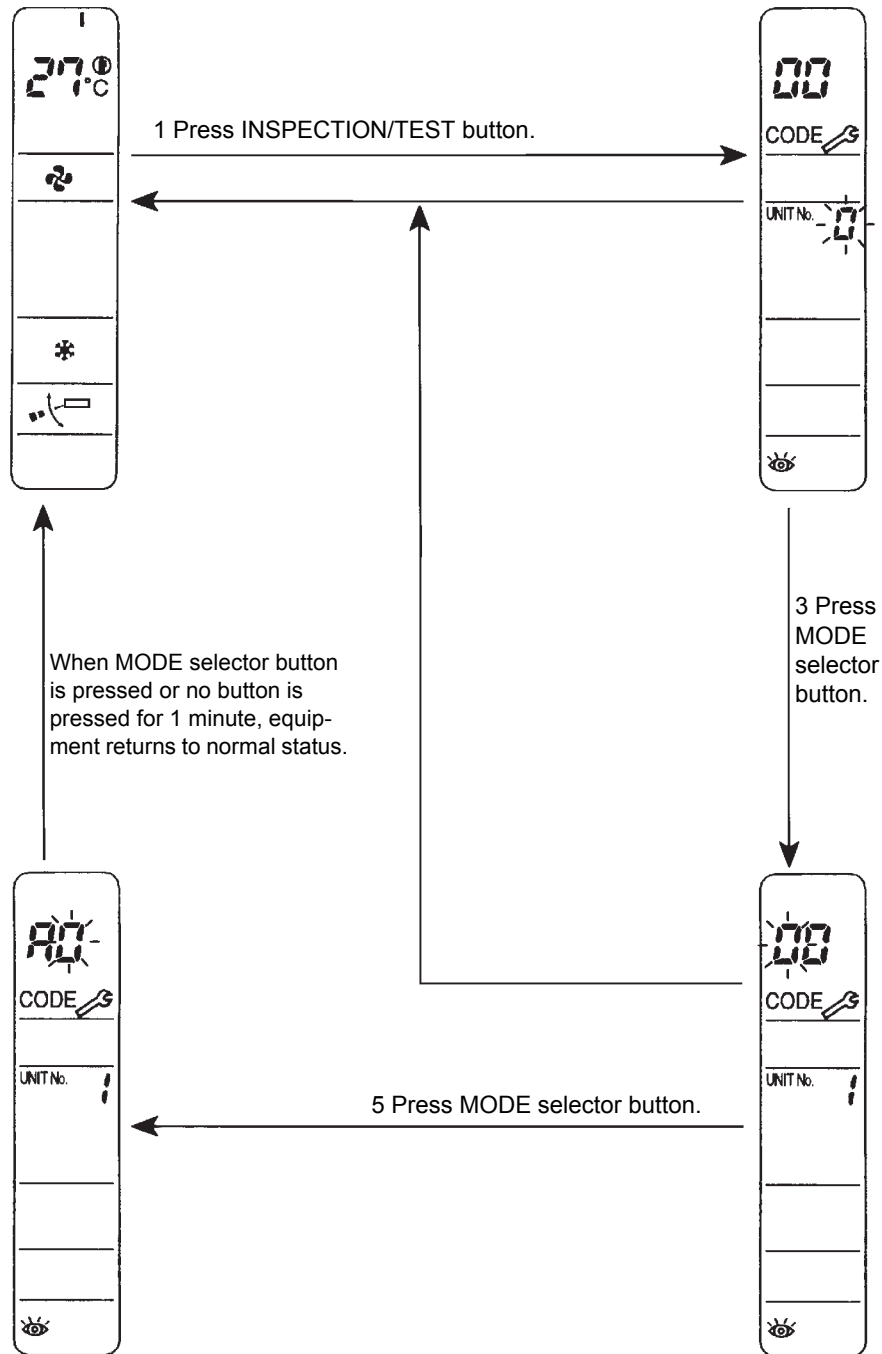
If an error or warning is present, it will be displayed on the screen: for more information about troubleshooting, refer to ["Error code based troubleshooting" on page 27](#).

1	<p>Press the INSPECTION/TEST button to select "inspection". The equipment enters the inspection mode. The "Unit" indication is displayed and the Unit No. display shows flashing "0" indication.</p>
2	<p>Set the Unit No.</p> <p>Press the UP or DOWN button and change the Unit No. display until the buzzer (*1) is generated from the indoor unit.</p> <p>*1 Number of beeps</p> <p>3 short beeps: Conduct all of the following operations.</p> <p>1 short beep: Conduct steps 3 and 4.</p> <p>Continue the operation in step 4 until a buzzer remains ON. The continuous buzzer indicates that the error code is confirmed.</p> <p>Continuous beep: No abnormality.</p>
3	<p>Press the MODE selector button.</p> <p>The left "0" (upper digit) indication of the error code flashes.</p>
4	<p>Error code upper digit diagnosis</p> <p>Press the UP or DOWN button and change the error code upper digit until the error code matching buzzer (*2) is generated.</p> <ul style="list-style-type: none"> <li>The upper digit of the code changes as shown below when the UP and DOWN buttons are pressed.</li> </ul> <div data-bbox="287 828 925 929" style="text-align: center;"> <p>⇨ "UP" button      ⇩ "DOWN" button</p> </div> <p>*2 Number of beeps</p> <p>Continuous beep: Both upper and lower digits matched. (Error code confirmed)</p> <p>2 short beeps: Upper digit matched.</p> <p>1 short beep: Lower digit matched.</p>
5	<p>Press the MODE selector button.</p> <p>The right "0" (lower digit) indication of the error code flashes.</p>
6	<p>Error code lower digit diagnosis</p> <p>Press the UP or DOWN button and change the error code lower digit until the continuous error code matching buzzer (*2) is generated.</p> <ul style="list-style-type: none"> <li>The lower digit of the code changes as shown below when the UP and DOWN buttons are pressed.</li> </ul> <div data-bbox="287 1344 925 1444" style="text-align: center;"> <p>⇨ "UP" button      ⇩ "DOWN" button</p> </div>



Normal status

Enters inspection mode from normal status when the INSPECTION/ TEST button is pressed.



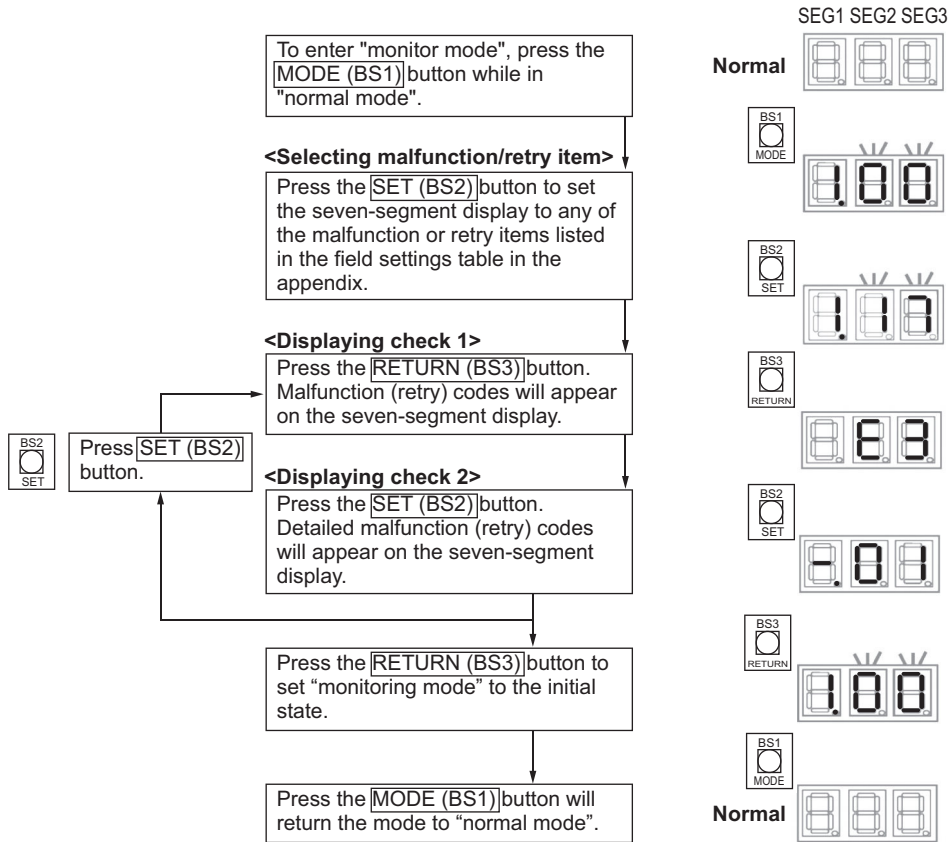
**2.1.1.2.2 How to reset error codes**

In "Error code based troubleshooting" on page 27 you find a description of how to reset the specific error or warning.

## 2.1.2. Error codes via outdoor unit

### 2.1.2.1. How to retrieve error codes

Troubleshooting by 7-Segment display on the main PCB "A1P"



Legend segment : OFF : ON : BLINKS : hold 5 seconds

7-segment display - Main PCB A1P				
Malfunction code		Malfunction		
Main	Sub	Contents		Location
E	0	02	Input Err Open	RWEYQ-T9
		2	01	Earth leakage activated
	06		Earth leakage input open	
	3	01	High pressure switch open	RWEYQ-T9
		02	High pressure abnormal	RWEYQ-T9
			13	
		18	High pressure abnormal	
	4	01	Low pressure abnormal	RWEYQ-T9
	9	01	Coil expansion valve subcool defect	RWEYQ-T9
47		Coil expansion valve main defect	RWEYQ-T9	
F	3	01	Discharge temperature abnormal high	RWEYQ-T9
	6	02	Discharge temperature abnormal low	
H	9	01	Air sensor out of range	RWEYQ-T9

7-segment display - Main PCB A1P					
Malfunction code			Malfunction		
Main	Sub		Contents	Location	
J	3	16	Discharge thermistor open circuit	RWEYQ-T9	
		17	Discharge thermistor short circuit		
	4	01	Gas thermistor heat-exchanger - out of range	RWEYQ-T9	
	5	01	Thermistor accumulator inlet - out of range	RWEYQ-T9	
		02	Thermistor compressor suction - out of range		
	6	01	Thermistor liquid heat-exchanger - out of range	RWEYQ-T9	
	7	06	Thermistor liquid stop-valve - out of range	RWEYQ-T9	
	9	01	Thermistor gas out sub-cool - out of range		
	A	06	High pressure sensor - open circuit		
		07	High pressure sensor - short circuit		
	C	06	Low pressure sensor - open circuit	RWEYQ-T9	
		07	Low pressure sensor - short circuit		
	L	C	14	Communication error control & inverter board	RWEYQ-T9
P	1	01	Power supply unbalance (> 4%)	RWEYQ-T9	
	J	01	Capacity setting mismatch inverter board	RWEYQ-T9	
U	1	01	Reverse phase detection	RWEYQ-T9	
		04	Reverse phase detection		
	2	01	Inverter charge DC voltage not possible		
		02	Phase missing inverter		
	3	03	Test run not performed		
	4	01	Communication error Outdoor-indoor		
		03	Communication error Outdoor-indoor		
		04	Test run abnormal ended		
	7	01	Warning faulty wiring (at Q1Q2 terminals)		
		02	Malfunction due to faulty wiring		
		11	Exceed number or capacity index indoor units		
	9	01	System error (check indoor malfunction code)		
	A	03	> 1x RDXYQ detected same F1F2-Indoor		RWEYQ-T9
		18	Combination to non-compatible indoor unit (only R410A type indoor)		
	H	01	Auto address indoor (F1F2) malfunction		RWEYQ-T9

For more information about troubleshooting, refer to "[Error code based troubleshooting](#)" on page 27.

### 2.1.2.2. How to reset error codes

- When a problem is solved:
  - System will restart automatically, except for error code JC, JA, L1~L9, U1,UA, UF.
  - Indoor unit operation should be switched off and on again for error JC, JA, L1~L9.
  - Power supply to switch off and delay 10 seconds on again for error U1, UA, UF.

### 2.1.2.3. History of error codes and warnings

As described in above procedure, the latest error or warning codes can be consulted in Monitor mode:

#### 2.1.2.3.1 Control board equipped with 7-segment display (RWEYQ-T9)

Mode 1 - code	Description
17	Last error - forced off
18	2nd last error - forced off
19	3rd last error - forced off

#### 2.1.2.3.2 Content of retry

Through the outdoor PCB, the content of retry can be determined.

Here, you can find the errors that were created before they were displayed on the indoor control device.

#### 2.1.2.3.3 Control board equipped with 7-segment display (RWEYQ-T9)

Mode 1 - code	Description
23	Last error - retry
24	2nd last error - retry
25	3rd last error - retry

The procedure to identify the retry code is similar to retrieving the error code.



## 2.2. Error code based troubleshooting

### Overview of error codes:

Error code BS and outdoor.....	28
Error code indoor units .....	35
Error code VRV IV-Water cooled unit .....	37
"E2" – Earth leakage detection.....	37
"E3" – Discharge pressure abnormality .....	37
"E4" – Suction pressure abnormality .....	38
"E5" – Compressor motor lock .....	39
"E9" – Electronic expansion valve abnormality .....	40
"F3" – Discharge pipe temperature abnormality.....	41
"F4" – Wet operation caution.....	42
"F6" – Refrigerant overcharge detection during test-run .....	42
"H3" – Discharge pressure switch abnormality.....	43
"H9" – Air temperature abnormality .....	44
"HJ" – Faulty watercircuit.....	44
"J3" – Discharge temperature abnormality .....	45
"J4" – Gas temperature PHE-H <sub>2</sub> O abnormality .....	45
"J5" – Suction accumulator inlet temperature abnormality .....	46
"J6" – Liquid Sub-cool heat-exchanger temperature .....	46
"J7" – Liquid temperature abnormality.....	47
"J9" – Purge receiver + gas out SCHEX temperature abnormality.....	47
"JA" – High pressure sensor abnormality .....	48
"JC" – Low pressure sensor abnormality.....	48
"L1" – Main board abnormality .....	49
"L2" – Power Supply quality abnormality .....	49
"L5" – Output overcurrent detection .....	50
"L8" – Inverter overcurrent.....	51
"L9" – Stall prevention .....	51
"LC" – Transmission system abnormality .....	52
"P1" – Ripple DC voltage diode module to power transistors.....	52
"P4" – Overheat power module .....	53
"PJ" – Capacity setting mixmatch inverter board.....	53
System .....	54
"U0" – Refrigerant shortage.....	54
"U1" – Reverse phase or open phase .....	55
"U2" – DC voltage DM <-> PM not permanent available.....	55
"U3" – Test run failed .....	56
"U4" – Transmission abnormality between outdoor and indoor unit .....	56
"U7" – Transmission between systems abnormality .....	57
"U9" – Systems abnormality .....	58
"UF" – Wiring and piping mismatch .....	59
"UH" – Auto-address failure .....	60
Others .....	60

## 2.2.1. Error code BS and outdoor

Main	Sub error code			Error codes related to BS..Q..AA			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
A3	01			Forced stop	Auto recovery	BS unit control board faulty	Check power to BS unit board, check LED "HAP" is blinking, change board
F9		01		Forced stop	Power reset BS unit	coil Y2E (EVH) BS unit open circuit	check winding expansion valve coil Y2E (gas HP) in BS unit connected to indoor showing error
		02		Forced stop	Power reset BS unit	coil Y3E (EVL) BS unit open circuit	check winding expansion valve coil Y3E (gas LP) in BS unit connected to indoor showing error
		05		Forced stop	Power reset BS unit	coil Y1E (EVSC) BS unit open circuit	check winding expansion valve coil Y1E (liquid sub-cool) in BS unit connected to indoor showing error

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
E1		1		Forced stop	BRC...	Main board abnormality	Check power supply stable
		2		Forced stop	Power reset	Main board defect	Replace board
E2	01	02	03	Forced stop	BRC...	Earth leak detection	Repair part cause earth leakage
	06	07	08	Forced stop	BRC...	Open circuit detection	Re-connect device
E3	01	03	05	Forced stop	BRC...	HP switch opened	Check cause HP actuation
	13	14	15	Forced stop	BRC...	HP liquid check test-run	Open stop valve(s)
E4	01	02	03	Forced stop	BRC...	LP sens detects below 0,07MPa during operation	Check cause of abnormal low pressure during operation
E5	1	2	3	Forced stop	BRC...	inverter compressor lock	Check compressor nr. 1 motor winding
E6	11	13	16	Forced stop	BRC...	inverter board compressor abnormal	Replace inverter board compressor nr.1
	17	19	21	Forced stop	BRC...	inverter board compressor damaged	Replace inverter board compressor nr.1
E9	01	05	08	Forced stop	Power reset	Motor faulty expansion valve Y2E - Sub-cool liquid	check winding expansion valve coil Y2E. Replace coil or main board A1P
	03	06	09	Forced stop	Power reset	Motor faulty expansion valve Y1E - main liquid	check winding expansion valve coil Y1E. Replace coil or main board A1P
	04	07	10	Forced stop	Power reset	Motor faulty expansion valve Y3E - purge receiver	check winding expansion valve coil Y3E. Replace coil or main board A1P
F3	01	03	05	Forced stop	BRC...	high temperature discharge pipe thermistor R12T	Check discharge thermistors, operation expansion valves, refrigerant charge
	02	04	06	Forced stop	BRC...	Cross gas pipes at BS unit	Change field pipe connections
	20	21	22	Forced stop	BRC...	high temperature compressor body thermistor R13T	Check compressor body thermistor, operation expansion valves, refrigerant charge
F4		01		Forced stop	Power reset	Liquid back alarm	verify heat-exchange efficiency

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
F6		02		Forced stop	Power reset	Refrigerant over-charge by high pressure sensor	Verify following sensor, replace if faulty:R12T,S1NPH. Verify refrigerant charge.
H3	2	4	6	Forced stop	BRC...	Connection malfunction main board-inverter	Check communication main board to inverter pcb compressor.
H9	01	02	03	Forced stop	Auto recovery	R1T= air thermistor: out of range	Check resistance R1T=air thermistor, sub board A1P, connector X11A pin1+2
HJ	01	02	03	Forced stop	Power reset	insufficient water flow through PHE-H <sub>2</sub> O. When PHE-H <sub>2</sub> O evaporator Tevapo below 0°C	Adjust water flow rate, or correct field wiring flow switch input, or adjust operation of valve(s) in water circuit.
	06	13	14	Forced stop	BRC...	fault detection operation of (optional) modulation water valve.	Correct wiring to (optional) modulating water valve.
	15	16	17	Forced stop	BRC...	R9T= thermistor H <sub>2</sub> O inlet (optional): out of range	Check resistance R9T=thermistor H <sub>2</sub> O inlet, main board A1P, terminal X2M nr.7+8
	18	19	20	Forced stop	BRC...	R10T= thermistor H <sub>2</sub> O outlet (optional): out of range	Check resistance R10T=thermistor H <sub>2</sub> O outlet, main board A1P, terminal X2M nr.9+10
J3	17	23	29	Forced stop	BRC...	R12T Discharge pipe thermistor: out of range	Check resistance R12T=discharge thermistor, main board A1P, connector X19A pin1+2
	48	50	52	Forced stop	BRC...	R13T compressor body thermistor: out of range	Check resistance R13T= compressor body thermistor, main board A1P, connector X19A pin3+4
J4	02			Forced stop	BRC...	R4T Thermistor gas PHE-H <sub>2</sub> O: out of range.	Check resistance R4T= thermistor gas PHE-H <sub>2</sub> O, main board A1P, connector X30A pin3+4
J5	01	03	05	Forced stop	BRC...	R3T= thermistor accumulator inlet: out of range	Check resistance R3T= thermistor accumulator inlet, main board A1P, connector X30A pin1+2
J6	01	02	03	Forced stop	BRC...	R7T thermistor liquid PHE-H <sub>2</sub> O: out of range	Check resistance R7T= thermistor liquid PHE-H <sub>2</sub> O,main board A1P, connector X30A pin9+10
J7	01	02	03	Forced stop	BRC...	R6T= thermistor liquid receiver↔SCHex: out of range	Check resistance R6T= thermistor liquid receiver↔SCHex, main board A1P, pcb connector X30A pin7+8
	06	07	08	Forced stop	BRC...	R8T= thermistor liquid SCHex↔stop valve: out of range	Check resistance R8T= thermistor liquid SCHex↔ Stop valve, main pcb A1P, connector X29A pin5+6
	18	19	20	Forced stop	BRC...	R11T= thermistor Y2E↔SCPHE: out of range	Check resistance R11T= thermistor Y2E↔SCPHE, main pcb A1P, connector X18A pin1+3

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
J9	17			Forced stop	BRC...	R2T= thermistor gas outlet ZDP circuit: out of range	Check resistance R2T= thermistor gas outlet ZDP circuit, sub board A4P, connector X12A pin1+2
JA	01	02	03	Forced stop	BRC...	S1NPH = high pressure sensor: out of range	Check voltage S1NPH = high pressure sensor, main board A1P, connector X32A: check 5VDC pin 4+3, input pin 1+3
JC	01	02	03	Forced stop	BRC...	S1NPL = low pressure sensor: out of range	Check voltage S1NPL = low pressure sensor, main board A1P, connector X31A: check 5VDC pin 4+3, input pin 2+3
L1	1	7	11	Forced stop	BRC...	Inverter pcb A3P malfunction	Replace A3P inverter board
	2	8	12	Forced stop	BRC...	pcb A3P current detection primary circuit	Check possible causes overcurrent inverter circuit compressor
	3	9	13	Forced stop	BRC...	pcb A3P current detection secondary circuit	Check possible causes overcurrent inverter circuit compressor nr.1
	4	10	14	Forced stop	BRC...	pcb A3P transistor error	Power transistor check, replace A3P inverter pcb
	5	15	16	Forced stop	BRC...	pcb A3P hardware fault	Replace A3P inverter board
	36	38	40	Forced stop	BRC...	pcb A3P Eeprom fault	Replace A3P inverter board
	47	49	51	Forced stop	BRC...	pcb A3P 16VDC abnormal	Check voltage A3P inverter board, replace A3P
L2	01	02	03	Warning	Power reset outdoor	50Hz zero crossing error during test-run	Adjust power supply quality frequency 50 Hz $\pm$ 3%
	04	05	06	Warning	Power reset outdoor	50Hz zero crossing error during normal operation	Adjust power supply quality frequency 50 Hz $\pm$ 3%
L4	01	02	03	Forced stop	BRC...	A3P= inverter board, high fin temperature	Check air circulation + operation fan M1F+M2F, sub board A4P, connector X3A output 230VAC
L5	3	5	7	Forced stop	BRC...	A3P= inverter board, short circuit current	Check inverter circuit + compressor + HP-LP < 0,3 MPa prior to start compressor
L8	3	6	7	Forced stop	BRC...	pcb A3P overcurrent after start-up operation	Check inverter circuit + compressor
L9	1	5	6	Forced stop	BRC...	pcb A3P overcurrent during start-up operation	Check inverter circuit + compressor + HP-LP < 0,3 MPa prior to start compressor
LC	01			Forced stop	BRC...	Transmission error between A1P - A3P	Check connection A1P main board ↔ A3P inverter board ↔ A4P auxiliary board
P1	01	02	03	Warning	Auto recovery	Unbalance power supply > 4% inverter board A3P	Check power supply unbalance maximum 2% X1M main terminals ↔ A2P Noise filter ↔ A3P Inverter board
P4	01	04	05	Warning	Auto recovery	A3P fin thermistor faulty	Replace inverter board A3P

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
PJ	4	5	6	Forced stop	power reset	Incorrect type of inverter board	Adjust horsepower setting main board, or change inverter board correct type
U0				Warning	Auto recovery	Refrigerant shortage detection - warning	Recover and recharge correct refrigerant charge, replace not correct operating expansion valve(s)
		5		Warning	Auto recovery	Refrigerant shortage detection - abnormality	Recover and recharge correct refrigerant charge, replace not correct operating expansion valve(s)
		6		Warning	Auto recovery	Refrigerant shortage detection - heating	Recover and recharge correct refrigerant charge, replace not correct operating expansion valve(s)
U1	1	5	7	Forced stop	Power Reset outdoor	Reverse phase detection L1-L3	Check presence of phase L3 at pcb A1P, correct phase sequence at terminal X1M
	4	6	8	Forced stop	Power Reset outdoor	Reverse phase detection L1-L3 power-on	Check presence of phase L3 at pcb A1P, correct phase sequence at terminal X1M
U2	01	08	11	Forced stop	Auto recovery	pcb A3P low voltage	Check voltage to A3P, closed contact A7P terminals L31+L32
	02	09	12	Forced stop	Auto recovery	pcb A3P phase missing	Check phases to A3P, change A3P
	03	10	13	Forced stop	Auto recovery	Capacitor(s)- DC circuit inverter not charging	Check phases to A3P, change A3P
U3	02			Forced stop	Restart test-run	Test-run interrupted manually	Restart test-run outdoor
	03			Forced stop	Restart test-run	Test-run not performed yet	Start test-run outdoor
	04			Forced stop	Restart test-run	test-run end abnormal	Check indoor unit error code
	05			Forced stop	Restart test-run	test-run abort initial transmission	check communication-restart test-run outdoor
	06			Forced stop	Restart test-run	test-run abort normal transmission	check communication-restart test-run outdoor
	07			Forced stop	Restart test-run	test-run abort transmission abnormal	check communication-restart test-run outdoor
	08			Forced stop	Restart test-run	test-run abort transmission all units	check communication-restart test-run outdoor
U4	01			Forced stop	Auto recovery	communication error F1F2 between outdoor & indoor	Check communication between outdoor units, power supply outdoor
	03			Forced stop	Auto recovery	communication error because of faulty part at Indoor unit	check indoor units indicating error related to indoor unit (error start with A or C).

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
U7		01		Forced stop	Auto recovery	Error DTA104A61,62	(refer to option handbook)
		02		Forced stop	Auto recovery	error initialisation DTA104A61,62	Check dip switch settings DTA104A61,62 (refer to option handbook)
	03	04	05	Forced stop	Auto recovery	communication error outdoor unit	Check communication between main outdoor unit and sub outdoor units.
		06		Forced stop	Auto recovery	Multi address abnormality	Check address each outdoor unit in same multi-outdoor system
		07		Forced stop	Auto recovery	More than 3 units in multi combination (Q1Q2)	Change installation to maximum 3 outdoor units same system
		11		Forced stop	Auto recovery	Test run detects > 64 indoor units same outdoor or index >200%	change installation to maximum 64 indoor units and limit connection ratio outdoor / indoor max.200%
		24		Caution	Power reset DTA104	Duplication address setting multiple optional boards DTA104A61,62.	Change to unique address on each optional board DTA104A61,62 in same F1F2 OUT/D bus.
U9		01		Forced stop	Auto recovery	Minimum 1 indoor unit detects system error (UA,U4,UH,A0)	Follow troubleshooting error code shown on indoor controllers other than U9

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
UA		0		Forced stop		CT address outdoor duplication	Change installation with only R410A type indoor units
		03		Forced stop		Mix of R22,R407C and R410A indoor units detected.	Change installation with only R410A type indoor units
		16		Forced stop	Auto recovery	More than 64 indoor units detected same system	change installation to have maximum 64 indoor units to same system
		17		Forced stop	Auto recovery	Local setting abnormality	Verify and return field settings outdoor to factory value.
		18		Forced stop		Outdoor unit not compatible to indoor units (refrigerant type)	Change installation with only R410A type indoor units connect to this outdoor unit(s)
		19		Forced stop	Auto recovery	Local set alarm	Verify and return field settings outdoor to factory value.
		20		Forced stop	Auto recovery	Outdoor unit not compatible in multi-combination	Change outdoor unit(s) to have correct combination.
		21		Alarm	Auto recovery	BPMK units detected	change installation without BPMK units.
		22		Alarm	Auto recovery	Single installation abnormality	Change installation only published combination is used.
		23		Alarm	Auto recovery	BS unit too high index indoor connected	Change installation BS unit within published index.
		25		Alarm	Auto recovery	BS main bus zone alarm	Change field wiring between outdoor and BS units to have correct communication.
		26		Alarm	Auto recovery	BS branch bus zone alarm	Change field wiring between BS units to have correct communication.
		28		Alarm	Auto recovery	Other than BS-Q-A detected	Only use BS-Q-A to VRV4 heat-recovery system
		29		Alarm	Auto recovery	BS unit too low index indoor connected	Change installation BS unit within published index.
		38		Forced stop	Auto recovery	Altherma Hydro unit detected	Only hydro units LT model HXY-A7 and HT model HXHD125 contactable
		39		Forced stop	Auto recovery	incorrect combination units	Change installation only published combination is used.
		43		Forced stop	Auto recovery	incorrect combination	Change installation only published combination is used.
		50		Forced stop	Auto recovery	HT hydro unit connected to BS unit	change installation HT hydro unit without BS unit
		51		Forced stop	Auto recovery	Only Hydro units detected.	System must detected minimum 50% indoor units connected to BS unit(s)
	53		Forced stop	Power reset	pcb BS unit wrong dip switch setting	Check dip switches BS unit	
UH	01			Forced stop	Auto recovery	Auto address F1f2 bus inconsistency	Wait till initialisation outdoor is end, Perform cross wiring check.

Main	Sub error code			Error codes related to RWEYQ-T9			
Error	Main	Sub1	Sub2	Status outdoor	Reset	Cause	Solution
UF		01		Forced stop	Auto recovery	Test run outdoor - Auto address F1f2 bus inconsistency	Wait till initialisation outdoor is end, Perform cross wiring check.
		05		Forced stop	perform test-run	Test run detect stop valves closed or incorrect.	Open stop valves, verify field piping among outdoor unit(s) and BS unit(s)
		11		Forced stop	perform test-run	connection ratio exceed allowed upper%	Remove number of indoor units to be within allowed connection ratio



## 2.2.2. Error code indoor units



## INFORMATION

The Error code indoor unit table listed below is only for your information, as some error codes are directly related to the indoor unit and not to the outdoor unit.

For details refer to the "ESIE15-11 Service Manual VRV4 indoor units".

Main	Sub error code	Error codes related to FX..Q-M/N/P/A			
Error	Main	Status outdoor	Reset	Cause	Solution
A3		Cool thermo off	Auto recovery	Float switch open during thermo on (cooling)	Check float switch status, drain pipe no blockage, drain pipe raiser < 600 mm.
A6	01	Thermo off	BRC1..	Fan motor locked	Rpm counter no signal from motor to indoor main board when output.
	10	Thermo off	BRC1..	Fan motor overcurrent	Check motor power circuit. Replace fan motor / indoor board.
	11	Thermo off	BRC1..	Fan motor locked	Rpm counter no signal at off condition.
AH	03	Warning	BRC1..	Communication error main PCB / self cleaning PCB	Check wire harness connections.
	04	Warning	BRC1..	Dust detection sensor error	Check wire harness connections.
	05	Warning	BRC1..	Dust collection error	Check for clogging by dust between brush-arm and dust collector box.
	06	Warning	BRC1..	Air filter rotation error	Check rotation mechanism air filter.
	07	Warning	BRC1..	Damper rotation error	Check rotation mechanism damper.
	08	Warning	BRC1..	Filter cleaning time error	Filter auto cleaning program could not be performed 24 hr operation.
	09	Warning	BRC1..	Auto self cleaning disabled	Check field settings to enable auto filter cleaning.
AF		Thermo off	BRC1..	Float switch open during thermo off	Check for drain water returning from other indoor, expansion valve correct closing thermo off.
AJ	01	Thermo off	Auto recovery	Capacity adaptor missing	Add corresponding capacity adaptor onto spare part PCB
	02	Thermo off	Power reset	Incorrect expansion valve motor	Use correct expansion valve motor (between gear type and direct drive).
C1	01	Thermo off	Auto recovery	Communication error main PCB / inverter PCB fan motor	Check for communication between main PCB and inverter PCB fan motor.
	02	Thermo off	Auto recovery	Communication error main PCB / auxiliary PCB	Check for communication between main PCB and inverter PCB fan motor.
C4	02	Thermo off	Auto recovery	Coil thermistor short circuit	Check coil thermistor resistance.
	03	Thermo off	Auto recovery	Coil thermistor open circuit	Check wire harness connections coil thermistor.
C5	02	Thermo off	Auto recovery	Gas thermistor short circuit	Check gas thermistor resistance.
	03	Thermo off	Auto recovery	Gas thermistor open circuit	Check wire harness connections gas thermistor.
C6	01	Thermo off	Auto recovery	Faulty combination main PCB - inverter PCB fan motor	Change inverter PCB fan motor correct type.

Main	Sub error code	Error codes related to FX..Q-M/N/P/A			
Error	Main	Status outdoor	Reset	Cause	Solution
C9	02	Thermo off	Auto recovery	Air thermistor short circuit	Check air thermistor resistance.
	03	Thermo off	Auto recovery	Air thermistor open circuit	Check wire harness connections air thermistor.
CJ	02	Thermo off	Auto recovery	Air thermistor BRC... short circuit	Check air thermistor BRC... resistance.
	03	Thermo off	Auto recovery	Gas thermistor open circuit	Check wire soldering air thermistor BRC... .
CE	01	Thermo off	Auto recovery	No signal from optional presence sensor	Check wire harness connections
	02	Thermo off	Auto recovery	No signal from optional floor temperature sensor	Check wire harness connections
	03	Thermo off	Auto recovery	Faulty signal from optional floor temperature sensor	Check pins connector no short circuit
	04	Thermo off	Auto recovery	High temperature detection or electric noise floor temperature sensor	Check resistance floor temperature sensor
U4	01	Thermo off	Auto recovery	Communication error indoor - BS unit	Check communication between BS unit and indoor unit(s)
U9		Thermo off	Auto recovery	Communication error other indoor unit - BS unit	Check other indoor units with error other than U9
UA	13	Thermo off	Power reset	Indoor unit refrigerant type not compatible to outdoor unit	Change system lay out - remove this indoor unit from system
	15	Thermo off	Power reset	Outdoor unit is not compatible to self cleaning panel (up to VRV7)	Mount standard decoration panel

## 2.2.3. Error code VRV IV-Water cooled unit

### 2.2.3.1. "E2" – Earth leakage detection

Trigger	Effect	Reset
Main board "A1P" detects earth leakage detection power supply unit higher than (see "Safety devices" on page 164).	Unit will stop operating.	Power Reset
Connector unplugged from X101A on main board "A1P".		Reconnect plug to X101A.

Possible cause	Check	Corrective action
Earth leakage of electric component in unit.	Check by megger: <ul style="list-style-type: none"> <li>the different coils (of solenoid valves &amp; 4 way-valves), fan motors (for cooling inverter).</li> <li>compressor motor.</li> </ul>	Replace the faulty part; depending on check, related coil fan motor for cooling inverter, compressor.
Connector or wire broken of the current core.	Resistance current core 45~50 ohm.	Replace current core when open circuit.
Faulty main PCB "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals on main board.</li> <li>Check if the correct spare part is installed.</li> <li>Check if main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals. (see "Replacing main PCB A1P" on page 141).</li> </ul>
Refrigerant overcharge.	Check for refrigerant overcharge. Refer to the name plate for the correct charge.	Charge the correct refrigerant amount when required.
Humidity in refrigerant. (ice formation in expansion valve)	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.

### 2.2.3.2. "E3" – Discharge pressure abnormality

Trigger	Effect	Reset
High pressure switch opens due to measured pressure higher than (see "Safety devices" on page 164).	Unit will stop operating.	Automatic reset when high pressure drops below (see "Safety devices" on page 164) and user interface operation ==> off ==> on.
High pressure control (measured pressure higher than (see "Safety devices" on page 164) occurs (see "Safety devices" on page 164) times within (see "Safety devices" on page 164) minutes).		

Possible cause	Check	Corrective action
Insufficient water flow through H <sub>2</sub> O plate heat-exchanger.	Check by flow meter and manometer on water inlet and outlet. Compare to published graph (see "Performance Characteristics" on page 166).	Adjust the water flow by the (local installed) water pump.
Water inlet temperature above upper limit.	Water inlet temperature should be below 45°C.	Adjust the control of the (local installed) water circuit to drop water inlet temperature between 10 & 45°C.

Possible cause	Check	Corrective action
Blocked H <sub>2</sub> O plate heat exchanger (condenser).	<ul style="list-style-type: none"> <li>Are the heat exchangers clean?</li> <li>Check by flow meter and manometer on water inlet and outlet.</li> <li>Compare to published graph (see <a href="#">"Performance Characteristics" on page 166</a>).</li> </ul>	Clean heat exchangers.
Faulty high pressure sensor.	Check high pressure sensor (see <a href="#">"High pressure sensor S1NPH" on page 74</a> ).	Replace high pressure sensor when required (see <a href="#">"Replacing high pressure sensor" on page 123</a> )
Faulty high pressure switch.	Check high pressure switch.	Replace high pressure switch.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals. (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Refrigerant overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Humidity in refrigerant. (ice formation in expansion valve)	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
None condensable gas (e.g air or nitrogen) in refrigerant.	Check for none condensable gas in refrigerant	In case of suspicion of none condensable gas, recover, vacuum and recharge with virgin refrigerant.
Refrigerant is contaminated.	Check for none condensable gas in refrigerant.	In case of suspicion of none condensable gas, recover, vacuum and recharge refrigerant.
Stop valve is closed.	Check if stop valve is open.	Open stop valve when required.

### 2.2.3.3. "E4" – Suction pressure abnormality

Trigger	Effect	Reset
When refrigerant pressure is below (see <a href="#">"Safety devices" on page 164</a> ) for 5 minutes (see <a href="#">"Safety devices" on page 164</a> ).	Unit will stop operating.	Automatic reset when low pressure drops raises above (see <a href="#">"Safety devices" on page 164</a> ) & operation indoor on ==> off ==> on.

Possible cause	Check	Corrective action
Blocked H <sub>2</sub> O plate heat exchanger (evaporator).	Are the heat exchangers clean?	Clean heat exchangers.
Insufficient water flow through H <sub>2</sub> O plate heat-exchanger.	Check by flow meter and manometer on water inlet and outlet. Compare to published graph (see <a href="#">"Performance Characteristics" on page 166</a> ).	Adjust the water flow by the (local installed) water pump.
Water inlet temperature below lower limit.	Water inlet temperature should be continuous. <ul style="list-style-type: none"> <li>Pure water: above 15°C.</li> <li>Brine solution: above -5°C.</li> </ul>	Adjust the control of the (local installed) water circuit to raise water inlet temperature above: <ul style="list-style-type: none"> <li>Pure water: above 15°C.</li> <li>Brine solution: above -5°C.</li> </ul>
Blocked H <sub>2</sub> O plate heat exchanger (condenser).	<ul style="list-style-type: none"> <li>Is the H<sub>2</sub>O plate heat exchanger clean?</li> <li>Check by flow meter and manometer on water inlet and outlet.</li> <li>Compare to published graph (see <a href="#">"Performance Characteristics" on page 166</a>).</li> </ul>	Clean H <sub>2</sub> O plate heat exchangers.
Refrigerant shortage.	Check for refrigerant shortage. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.

Possible cause	Check	Corrective action
Expansion valve evaporator not opening. Evaporator = <ul style="list-style-type: none"> <li>Indoor cooling mode</li> <li>H<sub>2</sub>O PHE heating mode.</li> </ul>	Check operation expansion valves.	Replace faulty part expansion valve (coil or body).
Abnormal drop of low pressure, caused by inadequate refrigerant, abnormal refrigerant piping system or faulty electronic expansion valve.	<ul style="list-style-type: none"> <li>Check for possible blockage. Blockages can be checked by measuring the refrigerant/pipe temperature.</li> <li>Sudden drop in temperature could indicate a blockage (remark: this is not valid for the expansion valve).</li> </ul>	Replace the blocked part.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Bad contact through pressure sensor cable.	Check if pressure sensor connector is properly connected to the outdoor PCB board.	Connect or replace sensor cable when required.
Faulty low pressure sensor.	Check low pressure sensor (see <a href="#">"Low pressure sensor S1NPL" on page 76</a> ).	Replace low pressure sensor when required (see <a href="#">"Replacing low pressure sensor" on page 128</a> ).

#### 2.2.3.4. "E5" – Compressor motor lock

Trigger	Effect	Reset
Compressor overload is detected (see <a href="#">"Safety devices" on page 164</a> ).	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
Faulty discharge pipe thermistor (crank-case heater never energized).	Check discharge pipe thermistor (see <a href="#">"Thermistors" on page 83</a> ).	Replace discharge pipe thermistor when required.
Faulty overload protection inverter board "A3P".	<ul style="list-style-type: none"> <li>Check resistor inverter board "A3P" not open circuit.</li> <li>Perform "power transistor check" (see <a href="#">"How to activate inverter test" on page 163</a>) to confirm 6 transistors output is present (use inverter analyser instead of U/V/W compressor).</li> </ul>	Replace inverter board "A3P" (see <a href="#">"Replacing inverter board A3P" on page 139</a> ).
Faulty expansion valve.	Check the expansion valve (see <a href="#">"Electronic expansion valve" on page 89</a> ).	Replace the expansion valve body (see <a href="#">"Replacing expansion valve body" on page 121</a> ) or motor (see <a href="#">"Replacing expansion valve coil" on page 122</a> ) when required.
Faulty 4-way valve coil.	Check the 4-way valve coil (see <a href="#">"4-way valve" on page 67</a> ).	Replace the 4-way valve coil (see <a href="#">"Replacing 4-way valve coil" on page 113</a> ).
Refrigerant circuit is clogged.	Check for possible blockage (oil return circuit from oil separator to suction pipe).	Replace blocked part when required.
Faulty 4-way valve body, blocked.	Check the 4-way valve body (see <a href="#">"4-way valve" on page 67</a> ).	Replace the 4-way valve body when required (see <a href="#">"Replacing 4-way valve body" on page 111</a> ).
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

Possible cause	Check	Corrective action
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P" (see <a href="#">"Inverter board A3P" on page 78</a>).</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Restore the power to main board "A1P" to reset "standby" mode of inverter board "A3P".</li> <li>Replace the inverter board "A3P" if reset power "A1P" fails (see <a href="#">"Replacing inverter board A3P" on page 139</a>).</li> </ul>
Refrigerant overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Refrigerant shortage.	Check for refrigerant shortage. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Humidity in refrigerant (ice formation in expansion valve).	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
Non condensable gas.(e.g. air, nitrogen) in refrigerant circuit.	Check for non condensable gas in refrigerant.	In case of suspicion of non condensable gas, recover, vacuum and recharge with virgin refrigerant.
Stop valve is closed.	Check if stop valve is open.	Open stop valve when required.

### 2.2.3.5. "E9" – Electronic expansion valve abnormality

Trigger	Effect	Reset
No continuity of expansion valve coil	Unit will stop operating.	Power reset unit.

Possible cause	Check	Corrective action
Faulty expansion valve. Refer to sub-code for location.	Check the expansion valve (see <a href="#">"Electronic expansion valve" on page 89</a> ).	Replace the expansion valve body (see <a href="#">"Replacing expansion valve body" on page 121</a> ) or motor (see <a href="#">"Replacing expansion valve coil" on page 122</a> ) when required.
Wet operation.	<ul style="list-style-type: none"> <li>Check for wet operation. Wet operation can be detected by checking the suction superheat.</li> <li>If the suction superheat is 0°C then liquid refrigerant is returned to the compressor.)</li> </ul>	In case wet operation was detected, confirm the cause: <ul style="list-style-type: none"> <li>Refrigerant overcharge.</li> <li>Faulty expansion valve.</li> </ul>
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty thermistor.	Check thermistors Stop unit for 15 minutes. Use monitoring device to check all thermistors show same value 2°C (except R12T discharge thermistor & R13T body thermistor)	Replace thermistor when required (see <a href="#">"Replacing thermistor" on page 110</a> ).
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset RWEYQ-T.
Faulty low pressure sensor.	Check pressure sensor (see <a href="#">"Low pressure sensor S1NPL" on page 76</a> ).	Replace pressure sensor when required (see <a href="#">"Replacing low pressure sensor" on page 128</a> ).
External factory (e.g. electrical noise) (cause when error is reset after power reset, and error happens again after a while).	Check for source which could cause electrical interference.	Avoid electrical interference.

## 2.2.3.6. "F3" – Discharge pipe temperature abnormality

Trigger	Effect	Reset
Discharge or body temperature is too high: <ul style="list-style-type: none"> <li>If the discharge temperature detected is above A°C, D times within E min.</li> <li>If within E min the discharge temperature or body temperature detected E times above B°C for F min.</li> </ul> Refer to "Product specific information" on page 163 for values of A, B, D, E, F.	Unit will not stop operating.	Automatic reset when temperature drops below C°C. Refer to "Product specific information" on page 163 for values of C.
	Unit will stop operating.	Manual reset via remote controller.

Possible cause	Check	Corrective action
Refrigerant shortage.	Check for refrigerant shortage. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Humidity in refrigerant (ice formation in expansion valve).	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
Non condensable gas (e.g. air, nitrogen) in refrigerant.	Check for non condensable gas in refrigerant.	In case of suspicion of non condensable gas, recover, vacuum and recharge with virgin refrigerant.
Stop valve is closed.	Check if stop valve is open.	Open stop valve when required.
Faulty 4-way valve coil.	Check the 4-way valve coil (see "4-way valve" on page 67).	Replace the 4-way valve coil (see "Replacing 4-way valve coil" on page 113).
Faulty expansion valve body.	Check the expansion valve (see "Electronic expansion valve" on page 89).	Replace the expansion valve body (see "Replacing expansion valve body" on page 121) or motor (see "Replacing expansion valve coil" on page 122) when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see "Replacing main PCB A1P" on page 141).</li> </ul>
Faulty discharge pipe thermistor.	Check discharge pipe thermistor (see "Thermistors" on page 83).	Replace discharge pipe thermistor when required.
Faulty high pressure sensor.	Check high pressure sensor ("High pressure sensor S1NPH" on page 74).	Replace high pressure sensor when required (see "Replacing high pressure sensor" on page 123).
Faulty air thermistor "R1T". (used for correction of discharge temperature).	Check air thermistor "R1T" (see "Thermistors" on page 83).	Replace air thermistor "R1T" when required.
Faulty compressor (internal bypass).	Check if low compression ratio and low current to compressor at high frequency step.	Replace compressor.

## 2.2.3.7. "F4" – Wet operation caution

Trigger	Effect	Reset
Discharge superheat is < 10°.	System keeps running.	Discharge superheat > 15°C.

Possible cause	Check	Corrective action
Refrigerant Overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
None condensable gas in refrigerant resulting in high discharge pressure & low discharge temperature.	Check for none condensable gas in refrigerant.	In case of suspicion of none condensable gas, recover, vacuum and recharge with virgin refrigerant.
Faulty expansion valve body.	Check the expansion valve (see " <a href="#">Electronic expansion valve</a> " on page 89).	Replace the expansion valve body (see " <a href="#">Replacing expansion valve body</a> " on page 121) or motor (see " <a href="#">Replacing expansion valve coil</a> " on page 122) when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see "<a href="#">Replacing main PCB A1P</a>" on page 141).</li> </ul>
Faulty discharge pipe thermistor.	Check discharge pipe thermistor (see " <a href="#">Thermistors</a> " on page 83).	Replace discharge pipe thermistor when required.
Faulty high pressure sensor.	Check high pressure sensor (" <a href="#">High pressure sensor S1NPH</a> " on page 74).	Replace high pressure sensor when required (see " <a href="#">Replacing high pressure sensor</a> " on page 123).
Faulty air thermistor "R1T". (used for correction of discharge temperature)	Check air thermistor "R1T" (see " <a href="#">Thermistors</a> " on page 83)	Replace air thermistor "R1T" when required.
Indoor room temperature too low.	Check indoor room temperature does not drop below 20°C.	Warm up the rooms above 20°C.

## 2.2.3.8. "F6" – Refrigerant overcharge detection during test-run

Trigger	Effect	Reset
Discharge superheat is < 10° when solenoid valve hot-gas "Y5" is closed.	Test-run is interrupted.	1 x BS3 "Return".

Possible cause	Check	Corrective action
Refrigerant Overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
None condensable gas in refrigerant resulting in high discharge pressure & low discharge temperature.	Check for none condensable gas in refrigerant.	In case of suspicion of none condensable gas, recover, vacuum and recharge with virgin refrigerant.
Faulty expansion valve body.	Check the expansion valve (see " <a href="#">Electronic expansion valve</a> " on page 89).	Replace the expansion valve body (see " <a href="#">Replacing expansion valve body</a> " on page 121) or motor (see " <a href="#">Replacing expansion valve coil</a> " on page 122) when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see "<a href="#">Replacing main PCB A1P</a>" on page 141).</li> </ul>
Faulty discharge pipe thermistor.	Check discharge pipe thermistor (see " <a href="#">Thermistors</a> " on page 83).	Replace discharge pipe thermistor when required.



Possible cause	Check	Corrective action
Faulty high pressure sensor.	Check high pressure sensor ("High pressure sensor S1NPH" on page 74).	Replace high pressure sensor when required (see "Replacing high pressure sensor" on page 123).
Faulty air thermistor "R1T". (used for correction of discharge temperature)	Check air thermistor "R1T" (see "Thermistors" on page 83).	Replace air thermistor "R1T" when required.
Indoor room temperature too low.	Check indoor room temperature does not drop below 20°C.	Warm up the rooms above 20°C.

### 2.2.3.9. "H3" – Discharge pressure switch abnormality

Trigger	Effect	Reset
High pressure switch opens due to measured pressure higher than (see "Safety devices" on page 164).	Unit will stop operating.	Automatic reset when high pressure drops below (see "Safety devices" on page 164) and user interface operation ==> off ==> on.
High pressure control (measured pressure higher than (see "Safety devices" on page 164) occurs (see "Safety devices" on page 164) times within (see "Safety devices" on page 164) minutes.		

Possible cause	Check	Corrective action
Insufficient water flow through H <sub>2</sub> O plate heat-exchanger.	Check by flow meter and manometer on water inlet and outlet. Compare to published graph (see "Performance Characteristics" on page 166).	Adjust the water flow by the (local installed) water pump.
Water inlet temperature above upper limit.	Water inlet temperature should be below 45°C.	Adjust the control of the (local installed) water circuit to drop water inlet temperature between 10 & 45°C.
Blocked H <sub>2</sub> O plate heat exchanger (condenser).	<ul style="list-style-type: none"> <li>Are the heat exchangers clean?</li> <li>Check by flow meter and manometer on water inlet and outlet.</li> <li>Compare to published graph (see "Performance Characteristics" on page 166).</li> </ul>	Clean heat exchangers.
Faulty high pressure sensor.	Check high pressure sensor (see "High pressure sensor S1NPH" on page 74).	Replace high pressure sensor when required (see "Replacing high pressure sensor" on page 123).
Faulty high pressure switch.	Check high pressure switch.	Replace high pressure switch.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals. (see "Replacing main PCB A1P" on page 141).</li> </ul>
Refrigerant overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Humidity in refrigerant. (ice formation in expansion valve)	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
None condensable gas (e.g. air or nitrogen) in refrigerant.	Check for none condensable gas in refrigerant	In case of suspicion of none condensable gas, recover, vacuum and recharge with virgin refrigerant.
Refrigerant is contaminated.	Check for none condensable gas in refrigerant.	In case of suspicion of none condensable gas, recover, vacuum and recharge refrigerant.
Stop valve is closed.	Check if stop valve is open.	Open stop valve when required.

## 2.2.3.10. "H9" – Air temperature abnormality

Trigger	Effect	Reset
Thermistor air "R1T" out of range (<-47°C or > 108°C).	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor air "R1T" in of range (&gt; -47°C &amp; &lt; 108°C) +</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor air "R1T" wire broken or short circuit.	Check wires on connector X11A pin 1+2 auxiliary board A4P.	Replace thermistor air "R1T".
Faulty thermistor air "R1T".	Check thermistor air "R1T" (see " <a href="#">Thermistors</a> " on page 83).	Replace thermistor air "R1T" when required.
Faulty SUB PCB "A4P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if main board "A4P" receives power 16VDC on connector X10A.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the SUB PCB "A4P".</li> <li>Replace SUB PCB "A4P" when HAP LED is not blinking in regular intervals (see "<a href="#">Replacing SUB PCB A4P</a>" on page 146).</li> </ul>
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if output on connector X37A on the main board "A1P" is 16VDC.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see "<a href="#">Replacing main PCB A1P</a>" on page 141).</li> </ul>

## 2.2.3.11. "HJ – Faulty watercircuit

Trigger	Effect	Reset
<ul style="list-style-type: none"> <li>Evaporation &lt; 0°C when H<sub>2</sub>O plate heat-exchanger is used as evaporator.</li> <li>Fault detection (optional) modulating water valve.</li> <li>Fault (optional) water thermistor.</li> </ul>	Unit will stop operating	<ul style="list-style-type: none"> <li>Reset power supply.</li> <li>User interface on ==&gt; off ==&gt; on. Remove cause.</li> <li>Replace faulty thermistor.</li> </ul>

Possible cause	Check	Corrective action
Blocked H <sub>2</sub> O plate heat exchanger (evaporator).	Are the heat exchangers clean?	Clean heat exchangers.
Insufficient water flow through H <sub>2</sub> O plate heat-exchanger.	Check by flow meter and manometer on water inlet and outlet. Compare to published graph (see " <a href="#">Performance Characteristics</a> " on page 166).	Adjust the water flow by the (local installed) water pump.
Water inlet temperature below lower limit.	Water inlet temperature should be continuous: <ul style="list-style-type: none"> <li>Pure water: above 15°C.</li> <li>Brine solution: above -5°C.</li> </ul>	Adjust the control of the (local installed) water circuit to raise water inlet temperature above: <ul style="list-style-type: none"> <li>Pure water: above 15°C.</li> <li>Brine solution: above -5°C.</li> </ul>
Blocked H <sub>2</sub> O plate heat exchanger (condenser).	Is the H <sub>2</sub> O plate heat exchanger clean? Check by flow meter and manometer on water inlet and outlet. Compare to published graph (see " <a href="#">Performance Characteristics</a> " on page 166).	Clean H <sub>2</sub> O plate heat exchanger.
Expansion valve evaporator not opening. Evaporator = H <sub>2</sub> O Plate heat-exchanger in heating mode.	Check operation expansion valves.	Replace faulty part expansion valve (coil or body).
Incorrect field wiring to (optional) modulating H <sub>2</sub> O valve.	At power-on of A1P: valve switching sequence close ==> open ==> close.	Correct field wiring to (optional) modulating H <sub>2</sub> O valve.

Possible cause	Check	Corrective action
Faulty (optional) modulating H <sub>2</sub> O valve.	At power-on of A1P: valve switching sequence close ==> open ==> close.	Replace (optional) modulating H <sub>2</sub> O valve.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Thermistor water inlet (R9T) or outlet (R10T) not correct mounted to water pipe.	Check firm contact thermistor to water piping (local installation).	Fix thermistor firmly to water pipe.
Faulty H <sub>2</sub> O flow sensor. (part of optional modulating H <sub>2</sub> O valve)	Check H <sub>2</sub> O flow sensor.	Replace H <sub>2</sub> O flow sensor.

### 2.2.3.12. "J3" – Discharge temperature abnormality

Trigger	Effect	Reset
<ul style="list-style-type: none"> <li>Warning: Thermistor discharge pipe "R12T"-thermistor body compressor "R13T" &lt; 20°C,</li> <li>Discharge pipe abnormal detection: <ul style="list-style-type: none"> <li>&gt;165°C when compressor = 0Hz,</li> <li>-20°C when compressor &gt; 0Hz.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Warning on user interface, units keeps running.</li> <li>Forced stop.</li> </ul>	<ul style="list-style-type: none"> <li>Thermistor discharge pipe "R12T"-thermistor body "R13T" 15°C.</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor "R12T" or "R13T" not fixed to compressor.	<ul style="list-style-type: none"> <li>Check thermistor discharge pipe "R12T" inserted into sensor holder + insulation.</li> <li>Check thermistor body compressor "R13T" inserted into clip body of compressor.</li> </ul>	<ul style="list-style-type: none"> <li>Insert thermistor discharge pipe "R12T" into holder of discharge pipe. Mount insulation.</li> <li>Insert thermistor body compressor "R13T" into clip of body of compressor.</li> </ul>
Faulty thermistor discharge pipe "R12T".	Check thermistor discharge pipe (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor discharge pipe "R12T" when required.
Faulty thermistor body compressor "R13T".	Check thermistor body compressor (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor body compressor "R13T" when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty compressor	Check compression > 3 and current > 5 Amp.	Replace compressor.

### 2.2.3.13. "J4" – Gas temperature PHE-H<sub>2</sub>O abnormality

Trigger	Effect	Reset
Thermistor gas temperature PHE-H <sub>2</sub> O "R4T" out of range (<-47°C or >108°C)	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor Gas PHE-H<sub>2</sub>O "R4T" in range (&gt; -47°C &amp; &lt; 108°C).</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor gas temperature PHE-H <sub>2</sub> O "R4T" wire broken or short circuit.	Check wires on connector X30A pin 3+4.	Replace thermistor gas temperature PHE-H <sub>2</sub> O "R4T".

Possible cause	Check	Corrective action
Faulty thermistor gas temperature PHE-H <sub>2</sub> O "R4T"	Check thermistor gas temperature PHE-H <sub>2</sub> O "R4T" (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor gas temperature PHE-H <sub>2</sub> O "R4T" when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

### 2.2.3.14. "J5" – Suction accumulator inlet temperature abnormality

Trigger	Effect	Reset
Thermistor suction accumulator inlet "R3T" out of range (<-47°C or >108°C)	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor suction accumulator inlet "R3T" in range (&gt; -47°C &amp; &lt; 108°C).</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor suction accumulator inlet "R3T" wire broken or short circuit.	Check wires on connector X30A pin 1+2.	Replace thermistor suction accumulator inlet "R3T".
Faulty thermistor suction accumulator inlet "R3T".	Check thermistor suction accumulator inlet "R3T" (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor suction accumulator inlet "R3T" when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

### 2.2.3.15. "J6" – Liquid Sub-cool heat-exchanger temperature

Trigger	Effect	Reset
Thermistor liquid sub cool heat exchanger "R7T" out of range (<-47°C or >108°C)	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor liquid sub cool heat exchanger "R7T" in range (&gt; -47°C &amp; &lt; 108°C).</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor liquid sub cool heat exchanger "R7T" wire broken or short circuit.	Check wires on connector X30A pin 9+10.	Replace thermistor liquid sub cool heat exchanger "R7T".
Faulty thermistor liquid sub cool heat exchanger "R7T".	Check thermistor liquid sub cool heat exchanger "R7T" (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor liquid sub cool heat exchanger "R7T" when required.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

## 2.2.3.16. "J7" – Liquid temperature abnormality

Trigger	Effect	Reset
Thermistor between: <ul style="list-style-type: none"> <li>liquid receiver &lt;-&gt; Sub-cool heat-exchanger "R6T" out of range (&lt;-47°C or &gt; 108°C).</li> <li>liquid stop valve &lt;-&gt; Sub-cool heat-exchanger "R8T" out of range (&lt;-47°C or &gt; 108°C).</li> <li>liquid expansion valve "Y2E" &lt;-&gt; Sub-cool heat-exchanger "R11T" out of range (&lt;-47°C or &gt; 108°C).</li> </ul>	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor liquid in range (&gt; -47°C &amp; &lt; 108°C):               <ul style="list-style-type: none"> <li>liquid receiver &lt;-&gt; Sub-cool heat-exchanger "R6T" +</li> <li>liquid stop valve &lt;-&gt; Sub-cool heat-exchanger "R8T"+</li> <li>liquid expansion valve "Y2E" &lt;-&gt; Sub-cool heat-exchanger "R11T".</li> </ul> </li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor liquid wire broken or short circuit.	Check wires on connector: <ul style="list-style-type: none"> <li>X30A pin 7 + 8 ("R6T")</li> <li>X29A pin 5+ 6 ("R8T")</li> <li>X18A pin 1+ 3 ("R11T")</li> </ul>	Replace thermistor liquid: <ul style="list-style-type: none"> <li>liquid receiver &lt;-&gt; Sub-cool heat-exchanger "R6T"</li> <li>liquid stop valve &lt;-&gt; Sub-cool heat-exchanger "R8T"</li> <li>liquid expansion valve "Y2E" &lt;-&gt; Sub-cool heat-exchanger "R11T".</li> </ul>
Faulty thermistor liquid.	Check (see <a href="#">"Thermistors" on page 83</a> ): <ul style="list-style-type: none"> <li>liquid receiver &lt;-&gt; Sub-cool heat-exchanger "R6T"</li> <li>liquid stop valve &lt;-&gt; Sub-cool heat-exchanger "R8T"</li> <li>liquid expansion valve "Y2E" &lt;-&gt; Sub-cool heat-exchanger "R11T".</li> </ul>	Replace thermistor liquid when required. <ul style="list-style-type: none"> <li>liquid receiver &lt;-&gt; Sub-cool heat-exchanger "R6T" X30A pin 7+8.</li> <li>liquid stop valve &lt;-&gt; Sub-cool heat-exchanger "R8T" X29A pin 5+6.</li> <li>liquid expansion valve "Y2E" &lt;-&gt; Sub-cool heat-exchanger "R11T" X18A pin 1+3.</li> </ul>
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

## 2.2.3.17. "J9" – Purge receiver + gas out SCHEX temperature abnormality

Trigger	Effect	Reset
Thermistor purge receiver + gas outlet sub cool heat exchanger "R5T" out of range (<-47°C or >108°C)	Forced stop.	<ul style="list-style-type: none"> <li>Thermistor purge receiver + gas outlet sub cool heat exchanger "R5T" in range (&gt; -47°C &amp; &lt; 108°C).</li> <li>User interface on ==&gt; off ==&gt; on.</li> </ul>

Possible cause	Check	Corrective action
Thermistor purge receiver + gas outlet sub cool heat exchanger "R5T" wire broken or short circuit.	Check wires on connector X30A pin 5+6.	Replace thermistor purge receiver + gas outlet sub cool heat exchanger "R5T".
Faulty thermistor purge receiver + gas outlet sub cool heat exchanger "R5T".	Check thermistor purge receiver + gas outlet sub cool heat exchanger "R5T" (see <a href="#">"Thermistors" on page 83</a> ).	Replace thermistor purge receiver + gas outlet sub cool heat exchanger "R5T" when required.

Possible cause	Check	Corrective action
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

### 2.2.3.18. "JA" – High pressure sensor abnormality

Trigger	Effect	Reset
High pressure sensor detects an abnormal value for 3 minutes during operation compressor (> 4,5 MPa or < -0,05 MPa).	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
High pressure sensor connector disconnected.	Connection plug of high pressure sensor is mounted (on correct connector).	Connect plug of high pressure sensor to (correct) connector.
Faulty high pressure sensor.	Check high pressure sensor (see <a href="#">"High pressure sensor S1NPH" on page 74</a> ).	Replace high pressure sensor when required (see <a href="#">"Replacing high pressure sensor" on page 123</a> ).
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Operation outside operation range	Water inlet temperature 10~45°C	Correct (local installed) water circuit to improve water supply temperature within published operation range.

### 2.2.3.19. "JC" – Low pressure sensor abnormality

Trigger	Effect	Reset
Low pressure sensor detects an abnormal value for 3 minutes during operation compressor. (> 1,7 MPa or < -0,05 MPa).	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
Low pressure sensor connector disconnected.	Connection plug of low pressure sensor is mounted (on correct connector).	Connect plug of low pressure sensor to (correct) connector.
Faulty low pressure sensor.	Check low pressure sensor (see <a href="#">"Low pressure sensor S1NPL" on page 76</a> ).	Replace low pressure sensor when required (see <a href="#">"Replacing low pressure sensor" on page 128</a> ).
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Operation outside operation range	Water inlet temperature 10~45°C	Correct (local installed) water circuit to improve water supply temperature within published operation range.

## 2.2.3.20. "L1" – Main board abnormality

Trigger	Effect	Reset
Main board "A1P" detects current/voltage errors.	Unit will stop operating.	Manual reset via user interface. Power reset RWEYQ-T.

Possible cause	Check	Corrective action
Blown fuse.	Check fuse on main board "A1P".	Replace fuse if blown.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>
Faulty compressor "M1C"	<ul style="list-style-type: none"> <li>Check compressor (see <a href="#">"Compressor" on page 87</a>).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see <a href="#">"Electronic expansion valve" on page 89</a>).</li> <li>Check the refrigerant charge. Refer to the nameplate for correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see <a href="#">"Replacing compressor" on page 114</a>).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see <a href="#">"Replacing expansion valve body" on page 121</a>).</li> <li>Fix possible leak.</li> </ul>
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via compressor module.
Faulty capacity setting on main board "A1P".	<ul style="list-style-type: none"> <li>Check if the correct capacity setting is made.</li> <li>Check if the correct spare part is installed.</li> </ul>	Adjust capacity setting when required.
External factor (e.g. electrical noise). (cause when error is reset after power reset, and error happens again after a while).	Check for source which could cause electrical interference.	Avoid electrical interference. Respect minimum distance to other electric appliance (refer to installation manual).

## 2.2.3.21. "L2" – Power Supply quality abnormality

Trigger	Effect	Reset
Main board "A1P" detects trouble "zero crossing": power supply main board "A1P" checks L1-N sinus cross each half period sinus (10 milli-seconds if 50Hz power supply).	Unit stops 3 minutes and retry. (infinite cycle).	Guard timer 3 minutes.

Possible cause	Check	Corrective action
Power supply incorrect frequency.	Check power supply is 50 or 60 Hz $\pm$ 3%.	Correct power supply (especially if use of power generator)
External factory (e.g. electrical noise). (cause when error is reset after power reset, and error happens again after a while).	Check for source which could cause electrical interference.	Avoid electrical interference. Respect minimum distance to other appliance (refer to installation manual).

Possible cause	Check	Corrective action
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals. (see <a href="#">"Replacing main PCB A1P" on page 141</a>)</li> </ul>
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>

### 2.2.3.22. "L5" – Output overcurrent detection

Trigger	Effect	Reset
Inverter board "A3P" detects overcurrent to power transistor	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
Refrigerant circuit is clogged.	Check for possible blockage.	Replace blocked part when required.
Humidity in refrigerant (ice formation in expansion valve).	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
Non condensable gas (e.g. air, nitrogen) in refrigerant.	Check for non condensable gas in refrigerant.	In case of suspicion of non condensables, recover, vacuum and recharge with virgin refrigerant.
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>
Faulty compressor "M1C"	<ul style="list-style-type: none"> <li>Check compressor (see <a href="#">"Compressor" on page 87</a>).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see <a href="#">"Electronic expansion valve" on page 89</a>).</li> <li>Check the refrigerant charge. Refer to the nameplate for correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see <a href="#">"Replacing compressor" on page 114</a>).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see <a href="#">"Replacing expansion valve body" on page 121</a>).</li> <li>Fix possible leak.</li> </ul>
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via outdoor unit.



## 2.2.3.23. "L8" – Inverter overcurrent

Trigger	Effect	Reset
When inverter board detects overcurrent to compressor (except during start-up) is detected.	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>
Faulty compressor "M1C"	<ul style="list-style-type: none"> <li>Check compressor (see "<a href="#">Compressor</a>" on page 87).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see "<a href="#">Electronic expansion valve</a>" on page 89).</li> <li>Check the refrigerant charge. Refer to the nameplate for correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see "<a href="#">Replacing compressor</a>" on page 114).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see "<a href="#">Replacing expansion valve body</a>" on page 121).</li> <li>Fix possible leak.</li> </ul>
Refrigerant circuit is clogged.	Check for possible blockage.	Replace blocked part when required.
Refrigerant overcharge.	Check for refrigerant overcharge. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Refrigerant is contaminated.	-	Replace refrigerant.

## 2.2.3.24. "L9" – Stall prevention

Trigger	Effect	Reset
Inverter board detects compressor over-current or no rotation at start up.	Unit will stop operating.	Manual reset via user interface.

Possible cause	Check	Corrective action
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>
Faulty compressor "M1C"	<ul style="list-style-type: none"> <li>Check compressor (see "<a href="#">Compressor</a>" on page 87).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see "<a href="#">Electronic expansion valve</a>" on page 89).</li> <li>Check the refrigerant charge. Refer to the nameplate for correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see "<a href="#">Replacing compressor</a>" on page 114).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see "<a href="#">Replacing expansion valve body</a>" on page 121).</li> <li>Fix possible leak.</li> </ul>
Refrigerant circuit is clogged.	Check for possible blockage.	Replace blocked part when required.
Refrigerant condition is not OK (HP-LP > 0,2 MPa at start-up).	Check refrigerant condition.	-

## 2.2.3.25. "LC" – Transmission system abnormality

Trigger	Effect	Reset
No transmission between main board "A1P" <-> SUB PCB "A4P" <-> inverter board "A3P".	Unit will stop operating.	Automatic reset.

Possible cause	Check	Corrective action
Internal wiring is not OK.	Check if wiring between PCB's (see " <a href="#">Wiring diagram</a> " on page 159).	Correct wiring.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> <li>Remove X20A from "A1P": check presence <math>\pm 12\text{VDC}</math></li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see "<a href="#">Replacing main PCB A1P</a>" on page 141).</li> </ul>
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P".</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P".</li> </ul>
Faulty SUB PCB "A4P".	Check auxiliary board receives 16VDC on connector "X10A".	Replace SUB PCB "A4P" when HAP LED is not blinking once in regular intervals.
Faulty noise filter "A2P".	Check 3 phase output is present.	Replace noise filter "A2P".
Faulty capacity setting on main board "A1P".	Check if the correct capacity setting is made. Check if the correct spare part is installed.	Adjust capacity setting when required.
External factor (e.g. electrical noise) (cause when error is reset after power reset, and error happens again after a while).	Check for source which could cause electrical interference.	Avoid electrical interference. Respect minimum distance to other electric appliance (refer to installation manual).

## 2.2.3.26. "P1" – Ripple DC voltage diode module to power transistors

Trigger	Effect	Reset
Inverter board "A3P" detects power unbalance > 4%.	Unit will stop operating.	Manual reset via user interface. Automatic reset power unbalance.

Possible cause	Check	Corrective action
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via compressor module.
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P" (see "<a href="#">Inverter board A3P</a>" on page 78).</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P" (see "<a href="#">Replacing inverter board A3P</a>" on page 139).</li> </ul>

## 2.2.3.27. "P4" – Overheat power module

Trigger	Effect	Reset
Inverter board "A3P" detects high temperature at power module.	Unit will stop operating.	Manual reset via user interface. Automatic reset temperature.

Possible cause	Check	Corrective action
Faulty AC fan motor cooling inverter.	<ul style="list-style-type: none"> <li>Check if plug to connector correctly mounted X3A on SUB PCB "A4P".</li> <li>Check 230VAC power to SUB PCB "A4P".</li> <li>Check AC fan motor (see <a href="#">"AC fan motor inverter cooling" on page 70</a>).</li> </ul>	<ul style="list-style-type: none"> <li>Reconnect plug to connector X3A on auxiliary board "A4P".</li> <li>Fix 230VAC power to auxiliary board "A4P"</li> <li>Replace AC fan motor (see <a href="#">"Replacing AC fan inverter cooling" on page 120</a>).</li> </ul>
Insufficient air circulation.	Check for obstruction grills casing.	Remove obstruction grills casing.
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check inverter board "A3P" (see <a href="#">"Inverter board A3P" on page 78</a>).</li> <li>Check if the alive led is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P" (see <a href="#">"Replacing inverter board A3P" on page 139</a>).</li> </ul>
Faulty or disturbance of the power supply: only 2 phase to diode module.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via compressor module.
Faulty fin thermistor.	Compare fin temperature to ambient (with checker Type III) after unit is stopped for minimum 30 minutes.	If fin temperature shows abnormal value at stop, replace inverter board "A3P" (see <a href="#">"Replacing inverter board A3P" on page 139</a> ).

## 2.2.3.28. "PJ" – Capacity setting mismatch inverter board

Trigger	Effect	Reset
Main board "A1P" detects other type inverter board than set in EEPROM (factory mounted board) or dipperswitches (spare part board).	Unit will stop operating.	Manual reset via user interface. Power reset RWEYQ-T.

Possible cause	Check	Corrective action
Capacity setting main board "A1P" does not correspond to detected inverter board.	Check if capacity setting is made correctly. Read out size from outdoor board (1-21) and user interface.	Make correct capacity setting on main board "A1P".
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals. (see <a href="#">"Replacing main PCB A1P" on page 141</a>)</li> </ul>
Faulty inverter board "A3P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the inverter board "A3P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the inverter board "A3P".</li> <li>Replace inverter board "A3P" when HAP LED is not blinking in regular intervals. (see <a href="#">"Replacing inverter board A3P" on page 139</a>).</li> </ul>

## 2.2.4. System

### 2.2.4.1. "U0" – Refrigerant shortage

Trigger	Effect	Reset
Refrigerant shortage detected when low pressure sensor "SENPL" < 0.05MPa and superheat > 20°C	Unit continues operating.	Automatic reset (automatic if LP > 3.0 MPa & Superheat suction (Taccumulator - Tevaporation) < 15°C).
		Power reset RWEYQ-T.

Possible cause	Check	Corrective action
Refrigerant shortage.	Check for refrigerant shortage. Refer to the nameplate for the correct charge.	Charge the correct refrigerant amount when required.
Stop valve is closed.	Check stop valves.	Open stop valve when required.
Humidity in refrigerant. (ice formation in expansion valve).	Check for humidity in the refrigerant.	In case of suspicion of humidity, recover, vacuum and recharge with virgin refrigerant.
None condensable gas (e.g. air, nitrogen) in refrigerant.	Check for none condensable gas in refrigerant.	In case of suspicion of none condensable gas, recover, vacuum and recharge with virgin refrigerant.
Faulty thermistor gas PHE-H <sub>2</sub> O "R4T".	Check thermistor gas PHE-H <sub>2</sub> O "R4T"	Replace thermistor gas PHE-H <sub>2</sub> O "R4T" when required.
Faulty thermistor discharge pipe "R12T".	Check thermistor discharge pipe "R12T".	Replace thermistor discharge pipe "R12T" when required.
Faulty low pressure sensor "SENSP".	Check low pressure sensor "SENSPL".	Replace Low pressure sensor "SENSPL" when required.
Faulty compressor.	<ul style="list-style-type: none"> <li>Check compressor (see "<a href="#">Compressor</a>" on page 87).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see "<a href="#">Electronic expansion valve</a>" on page 89).</li> <li>Check the refrigerant charge. Refer to the nameplate for the correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see "<a href="#">Replacing compressor</a>" on page 114).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see "<a href="#">Replacing expansion valve body</a>" on page 121).</li> <li>Fix possible leak.</li> </ul>
Faulty expansion valve.	Check the expansion valve (see " <a href="#">Electronic expansion valve</a> " on page 89).	Replace the expansion valve body (see " <a href="#">Replacing expansion valve body</a> " on page 121) or coil (see " <a href="#">Replacing expansion valve coil</a> " on page 122) when required.

## 2.2.4.2. "U1" – Reverse phase or open phase

Trigger	Effect	Reset
Main board "A1P" detects incorrect power supply (missing phase or reverse rotation).	Unit will stop operating.	Power reset unit.

Possible cause	Check	Corrective action
Incorrect sequence 3 phase.	Check rotation sequence power supply.	Correct sequence 3 phase power supply.
Missing phase.	Check presence 3 phases.	Trace location where phase is interrupted between main power supply source and Main board "A1P".
Faulty main board "A1P"	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via outdoor unit.
Faulty capacity setting on main board "A1P".	<ul style="list-style-type: none"> <li>Check if the correct capacity setting is made.</li> <li>Check if the correct spare part is installed.</li> </ul>	Adjust capacity setting when required.

## 2.2.4.3. "U2" – DC voltage DM &lt;-&gt; PM not permanent available

Trigger	Effect	Reset
There is no zero-cross detected in approximately 10 seconds (main board "A1P").	Unit will stop operating.	Power reset unit.
Abnormal voltage drop (< 212-254 V) is detected by the DC voltage detection circuit.	Unit will stop operating.	Automatic restart after compressor stand-by of 3 minutes.
Abnormal voltage rise is detected by the over-voltage detection circuit.	Unit will stop operating.	Automatic restart after compressor stand-by of 3 minutes.

Possible cause	Check	Corrective action
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power reset via compressor module.
Reactor(s) open circuit.	Check continuity reactor coil.	Replace reactor if coil open circuit.
Fuse broken noise filter.	Check fuse on noise filter.	Replace noise filter is fuse open circuit.
Defective DC voltage detection circuit.	Check PCB with DC voltage detection circuit.	Replace inverter board "A3P" when required.
Defective over-voltage detection circuit.	Check PCB with over-voltage detection circuit.	Replace inverter board "A3P" when required.
Faulty compressor "M1C"	<ul style="list-style-type: none"> <li>Check compressor (see <a href="#">"Compressor" on page 87</a>).</li> <li>Check connections and wiring of the compressor.</li> <li>Check expansion valve (liquid back issue) (see <a href="#">"Electronic expansion valve" on page 89</a>).</li> <li>Check the refrigerant charge. Refer to the nameplate for the correct charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace compressor when required (see <a href="#">"Replacing compressor" on page 114</a>).</li> <li>Investigate reason of breakdown.</li> <li>Replace expansion valve when required (see <a href="#">"Replacing expansion valve" on page 121</a>).</li> <li>Fix possible leak.</li> </ul>

Possible cause	Check	Corrective action
Momentary drop of voltage.	-	Wait until compressor restarts.
Momentary power failure.	-	Wait until compressor restarts.
Faulty main board "A1P"	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

#### 2.2.4.4. "U3" – Test run failed

Trigger	Effect	Reset
Test run not performed at first installation.	Unit can not be operated.	Perform test run.
Pipe length data missing.	Unit can not be operated.	Perform test run.
Test-run interrupted by button on main board "A1P".	Unit can not be operated.	Restart test run.

Possible cause	Check	Corrective action
Test run was not started prior to normal operation.		Start test run from outdoor unit.
Test run could not start because initialisation was not completed.	Check communication is initialised prior to launch test-run.	Restart test run from outdoor unit.
Test run was interrupted manually by pressing BS1 "Mode" button.		Restart test run from outdoor unit.
Test run was interrupted by safety device.	Check error history outdoor unit.	Follow troubleshooting according to error code.

#### 2.2.4.5. "U4" – Transmission abnormality between outdoor and indoor unit

Trigger	Effect	Reset
Data sent from unit cannot be received normally, content of the sent data is abnormal.	Unit will stop operating.	Automatic restore.

Possible cause	Check	Corrective action
Faulty or disturbance of the power supply (imbalance > 10%). Power drop. Short circuit.	Check if the power supply is conform to the regulations. No fluctuations in frequency.	Adjust power supply when required. Power unit.
Wiring abnormality between RWEYQ-T and indoor unit and BS unit (in case of heat-recovery application).	Check wiring between RWEYQ-T and indoor units and BS unit (in case of heat-recovery application).	<ul style="list-style-type: none"> <li>Adjust wiring between RWEYQ-T and indoor units and BS unit (in case of heat-recovery application).</li> <li>Replace wiring between indoor units and RWEYQ-T, and BS unit (in case of heat-recovery application) when required.</li> </ul>
At time of test-run when any indoor unit or BS unit (in case of heat-recovery application) detects a fault of component.	<ul style="list-style-type: none"> <li>Set system into fan-only.</li> <li>Operate indoor units to check indoor error.</li> </ul>	<ul style="list-style-type: none"> <li>Repair cause of indoor unit fault code.</li> <li>Restart test-run RWEYQ-T.</li> </ul>
Faulty main board "A1P"	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

Possible cause	Check	Corrective action
Faulty board BS unit (in case of heat-recovery application).	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the board BS unit receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the board BS unit.</li> <li>Replace board BS unit when HAP LED is not blinking in regular intervals (see <a href="#">"Replace control board BS box" on page 148</a> and <a href="#">"Replacing expansion valve coil BS box" on page 149</a>).</li> </ul>
Faulty indoor unit main board.	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the indoor main PCB receives power.</li> </ul>	Adjust the power to the indoor main PCB. Replace indoor main PCB when HAP LED is not blinking in regular intervals (refer to service manual ESIE15-11).
Missing indoor unit or BS unit (in case of heat-recovery application) since end of initialisation.	<ul style="list-style-type: none"> <li>Check number indoor units and BS units (in case of heat-recovery application) monitoring mode (see <a href="#">"Field setting" on page 155</a>).</li> <li>Check number indoor units start fan when making "cross wiring check" (see <a href="#">"Field setting" on page 155</a>).</li> <li>Check communication BS indoor by dip switches BS unit. (see <a href="#">"Field setting" on page 155</a>).</li> </ul>	Switch on power supply indoor unit(s) or/and BS unit (in case of heat-recovery application) missing from initial initialisation.

#### 2.2.4.6. "U7" – Transmission between systems abnormality

Trigger	Effect	Reset
<ul style="list-style-type: none"> <li>Communication problem between systems.</li> <li>Conflict settings DTA104A61,62 and detected configuration.</li> </ul>	<ul style="list-style-type: none"> <li>Units will not operate.</li> <li>Units will operate.</li> </ul>	<ul style="list-style-type: none"> <li>Auto restore when communication is normal.</li> <li>Correct settings DTA104A61,62 and detected configuration RWEYQ-T.</li> </ul>

Possible cause	Check	Corrective action
Faulty wiring between main board "A1P" (example Q1Q2 loop).	Check wiring between main boards "A1P".	Correct wiring between outdoor main boards "A1P" when required.
Faulty main board "A1P"	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
When multiple systems are wired to be same cool/heat zone: no master cool/heat unit set.	Check setting on linked main boards "A1P": 1 unit needs setting mode 2-0-1, the other units in same zone 2-0-2.	Adjust field setting on main board "A1P" to have 1 cool/heat master and minimum 1 cool/heat slave.
Faulty wiring or setting for zone cool-heat control through optional board DTA104A61,62.	<ul style="list-style-type: none"> <li>Check wiring between main boards "A1P" (F1/F2-Outd) and DTA104A61,62.</li> <li>Check led HAP on option PCB DTA104A61,62 blinks.</li> <li>Check dip switch setting option PCB DTA104A61,62.</li> <li>Check address setting main PCB compressor module: for zone cool-heat control = mode2-1.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the wiring between main boards "A1P" and optional board DTA104A61,62.</li> <li>Adjust the setting to the main board "A1P".</li> <li>Adjust power supply (16 VDC) to DTA104A61,62.</li> <li>Replace main board "A1P" (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

Possible cause	Check	Corrective action
Faulty wiring or setting for LNOP/Demand control through optional board DTA104A61,62.	<ul style="list-style-type: none"> <li>Check dip switch setting DTA104A61,62.</li> <li>Check address setting main board "A1P": for Cool/heat zone mode 2-1, for LNOP or/and Demand = mode2-2.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the wiring between main boards "A1P" and optional board DTA104A61,62.</li> <li>Adjust the setting to the main boards "A1P".</li> <li>Replace main board "A1P" (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>

### 2.2.4.7. "U9" – Systems abnormality

Trigger	Effect	Reset
Any indoor unit fault prevents system to start.	Units will stop operating.	Automatic restore.

Possible cause	Check	Corrective action
Minimum 1 indoor unit detects a fault that does not allow system to operate.	Check all indoor units for error code (start with A or C).	Perform troubleshooting indoor unit according to error code found during check method.
Wiring abnormality between indoor units <-> RWEYQ-T and <-> BS unit (in case of heat-recovery application).	Check wiring between indoor units <-> RWEYQ-T or/and <-> BS unit (in case of heat-recovery application).	Adjust wiring between indoor units <-> RWEYQ-T or/and <-> BS unit (in case of heat-recovery application) when required. Replace wiring between indoor units <-> RWEYQ-T or/and <-> BS unit (in case of heat-recovery application) when required.
Faulty main board "A1P"	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty board BS unit (in case of heat-recovery application).	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the board BS unit receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the board BS unit.</li> <li>Replace board BS unit when HAP LED is not blinking in regular intervals (see <a href="#">"Replace control board BS box" on page 148</a> and <a href="#">"Replacing expansion valve coil BS box" on page 149</a>).</li> </ul>
Faulty indoor unit main board.	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the indoor main PCB receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the indoor main PCB.</li> <li>Replace indoor main PCB when HAP LED is not blinking in regular intervals (refer to service manual ESIE15-11).</li> </ul>
Missing indoor unit or heat-exchanger module since end of initialisation.	<ul style="list-style-type: none"> <li>Check number indoor units monitoring mode mode1-code 5 (for 5 hp), or code 10 (for 8 hp) (see <a href="#">"Field setting" on page 155</a>.)</li> <li>Check number indoor units start fan when making "cross wiring check" mode 2-code 5 (see <a href="#">"Field setting" on page 155</a>).</li> </ul>	Switch on power supply indoor unit(s) and/or BS unit (in case of heat-recovery application) missing from initial initialisation.



## 2.2.4.8. "UF" – Wiring and piping mismatch

Trigger	Effect	Reset
During test-run, minimum 1 indoor unit fails "cross pipe check" or judgment closed stop valve(s)	Unit will stop operating.	Perform test-run again.

Possible cause	Check	Corrective action
Faulty wiring between indoor units, RWEYQ-T and BS unit (in case of heat-recovery application).	Check "cross wiring check" (mode 2-5) to confirm correct indoor units running fan.	Correct field wiring.
Incorrect connection between RWEYQ-T and indoor or BS unit (in case of heat-recovery application).	<ul style="list-style-type: none"> <li>If RWEYQ-T used as heat-pump, gas pipe should be left side. Middle stop valve should not be used.</li> <li>If RWEYQ-T used as heat-recovery, left gas pipe = dual pressure, middle pipe = suction, right = liquid.</li> </ul>	<ul style="list-style-type: none"> <li>Change field pipe connections. Close all stop valves,</li> <li>Set system in recovery mode,</li> <li>Recover refrigerant,</li> <li>Change field piping,</li> <li>Air tight test,</li> <li>Vacuum field piping,</li> <li>Recharge recovered amount,</li> <li>Open stop valves,</li> <li>Restart test-run.</li> </ul>
Refrigerant shortage (incorrect charge/leakage).	Check for refrigerant shortage. Perform a leak test.	If required, repair the leak and charge the correct amount of refrigerant.
Refrigerant circuit is clogged.	Check for possible blockage Blockages can be checked by measuring the refrigerant/pipe temperature. Sudden drop in temperature could indicate a blockage (remark: this is not valid for the expansion valve).	<ul style="list-style-type: none"> <li>Check piping for narrow passage (kink in pipe).</li> <li>Check for blocked refnet (excessive welding result into internal blockage): apply pressure from liquid service port, set outdoor to 2-21 recovery mode, confirm pressure gas service port raises.</li> </ul>
Incorrect indoor unit coil thermistor.	<ul style="list-style-type: none"> <li>Check mounting of coil thermistor to indoor unit heat-exchanger (refer to service manual ESIE15-11).</li> <li>Check resistance of coil thermistor.</li> <li>Operate indoor unit in fan-only (&gt; 30 minutes), check air thermistor and coil thermistor are about same value (service checker, D-checker or user interface).</li> </ul>	<ul style="list-style-type: none"> <li>Correct position of coil thermistor indoor unit into thermistor holder.</li> <li>Replace coil thermistor if resistance value is incorrect.</li> </ul>
Stop valve closed at RWEYQ-T.	Remove cap of stop valves to check position of internal shaft.	Open stop valve(s).

## 2.2.4.9. "UH" – Auto-address failure

Trigger	Effect	Reset
A wrong connection is detected by checking the combination of the indoor and main board "A1P".	Operation halt due to missing auto-address indoor unit.	Reset communication from main board "A1P".

Possible cause	Check	Corrective action
Initialisation not completed between main board "A1P" and indoor unit(s).	Indication main board "A1P". Check system data (user interface).	Wait till initialisation is completed before starting indoor unit operation.
Missing phase (for 3 phase models).	Check power supply.	Fix power supply.
Faulty main board "A1P".	<ul style="list-style-type: none"> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check if the main board "A1P" receives power.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the power to the main board "A1P".</li> <li>Replace main board "A1P" when HAP LED is not blinking in regular intervals (see <a href="#">"Replacing main PCB A1P" on page 141</a>).</li> </ul>
Faulty indoor board.	<ul style="list-style-type: none"> <li>Check if error still occurs after turning off power and turning it back on again.</li> <li>Check if the indoor PCB receives power.</li> <li>Check if the HAP LED is blinking in regular intervals.</li> <li>Check if the correct spare part is installed.</li> <li>Check the wiring to indoor PCB.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust power to the indoor PCB.</li> <li>Replace indoor PCB when HAP LED is not blinking in regular intervals.</li> <li>Install correct spare part or update indoor PCB.</li> <li>Adjust wiring to indoor PCB when required.</li> </ul>
Internal wiring is not OK.	Check if wiring between "A1P" board and terminal strip indoor units and BS unit (in case of heat-recovery application) is correct (see <a href="#">"Wiring diagram" on page 159</a> ).	Correct wiring.
Wiring abnormality main board "A1P" <-> indoor unit.	Check wiring between main board "A1P" <-> indoor unit.	<ul style="list-style-type: none"> <li>Adjust wiring main board "A1P" &lt;-&gt; indoor unit when required.</li> <li>Replace wiring main board "A1P" &lt;-&gt; indoor unit when required.</li> </ul>
Mismatch of main board "A1P" and indoor units.	Verify connection on combination data-base.	Replace indoor units when required.
Defective DC voltage detection circuit.	<ul style="list-style-type: none"> <li>Check that 16VDC present at: <ul style="list-style-type: none"> <li>indoor main board "A1P" connector X35A.</li> <li>main board "A1P" RWEYQ-T connector X37A.</li> </ul> </li> <li>Check VRV indoor board <math>\pm 16</math> DCV at F1F2 and pins connector X35.</li> </ul>	<ul style="list-style-type: none"> <li>Replace main board "A1P" when required.</li> <li>Replace VRV indoor board when required.</li> </ul>
Incorrect voltage.	Check supply voltage.	Adjust when required.
External factor (e.g. electrical noise) (cause when error is reset after power reset, and error happens again after a while).	Check for source which could cause electrical interference.	Avoid electrical interference. Respect minimum distance to other electric appliance (refer to installation manual).

## 2.2.5. Others


Not applicable.

## 2.3. Symptom based troubleshooting

**Overview of symptom based error situations:**

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Operation sometimes stops.....	63
Some indoor units do not operate .....	63
Equipment operates but does not cool or does not heat.....	63
Large operation noise and vibration .....	64

## 2.3.1. None of the units operate

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Component - electrical</b>			
Units does not operate.	Missing power supply to outdoor unit.	Check the rated voltage is supplied.	Restore the power supply.
	Power supply outdoor unit missing phase or reverse phase.	When trouble with power supply, fault indication will appear (UH, LC or U1 respectively L1,L2,L3 missing) on RWEYQ-T9.	Arrange correct power supply to RWEYQ-T9.
<b>Root cause category: Installation</b>			
Indoor units show fan-only mode.	Initialisation not completed.	<ul style="list-style-type: none"> <li>Check indication main board outdoor unit initialisation end (segment display off).</li> <li>Check that during initialisation, signal F1F2/IND changes between approx. 16V &amp; 0 VDC.</li> <li>Check HAP service LED BS units (if present) blink.</li> </ul>	<ul style="list-style-type: none"> <li>Wait till initialisation ended (max.12 min. from power-on).</li> <li>If initialisation &gt; 12 min., check DCV of F1F2 connections: <ul style="list-style-type: none"> <li>at BS units (when RWEYQ-T9 used as heat-recovery,</li> <li>indoor units,</li> </ul> </li> <li>if always 0VDC, check F1F2 wiring (open or short circuit) &amp; main pcb A1P.</li> <li>If 230VAC power present, replace pcb BS unit (if present) or indoor unit if HAP on pcb is off.</li> </ul>
Units do not operate	Mismatch of combination outdoor unit, BS unit (if present) and/or indoor units.	Check type of BS unit and indoor units (only VRV type are compatible & LT hydro-box HXY-A and HT hydro-box HXHD125A without BS unit)	Install match of combination outdoor unit, BS units and indoor units, LT hydro-box HXY-A, HT hydro-box HXHD125A.
	Indoor unit no controller (no control "BRC..." Or no DCS...+ group number)	<ul style="list-style-type: none"> <li>Check presence of central control (DCS...) &amp; group numbers are found.</li> <li>Check presence of central control (DCS...) &amp; group numbers are found.</li> </ul>	<ul style="list-style-type: none"> <li>If no central control device DCS..., connected wired control BRC...</li> <li>If only central control &amp; no indoor found, use wired control BRC... to set each indoor group number.</li> </ul>
<b>Root cause category: Operating conditions</b>			
Units do not operate.	requests cool/heat master indoor unit: <ul style="list-style-type: none"> <li>no BS units: among all indoor units.</li> <li>+ BS units: check if more than 1 indoor to same BS unit.</li> </ul>	Check symbol on wired remote control is off or on. 	If symbol blinks, confirm a VRV indoor unit as cool/heat master (press once cool/heat selector button).

### 2.3.2. Operation sometimes stops

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Component - electrical</b>			
Operation sometimes stops.	A power failure of 2 to 10 cycles can stop the air-conditioner operation (operation lamp off).	Check the power supply.	Restore the power supply.
<b>Root cause category: Operating conditions</b>			
Cooling/heating operation stops for 3 minutes and restarts.	Outdoor unit stops by "retry" by safety device: HP or LP, or current or discharge temperature, or current).	Check the retry error code (refer to " <a href="#">Error codes via outdoor unit</a> " on page 24).	Follow troubleshooting according to the error code found in the retry (refer to " <a href="#">Error code based troubleshooting</a> " on page 27).

### 2.3.3. Some indoor units do not operate

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Installation</b>			
Some indoor units do not operate.	Outdoor units, BS unit (if present) or/and indoor unit(s) are not compatible.	Check to make sure that the BS unit (if present) & indoor units are compatible with the RWEYQ-T9 unit.	Install compatible units.
	Indoor board does not receive power supply.	<ul style="list-style-type: none"> <li>Check presence 230 VAC.</li> <li>Check fuse(s) on board.</li> <li>Check HAP blinks.</li> </ul>	<ul style="list-style-type: none"> <li>Reconnect power supply.</li> <li>Replace fuse.</li> <li>Replace indoor unit pcb.</li> </ul>
	BS unit board (if present) does not receive power supply	<ul style="list-style-type: none"> <li>Check presence 230 VAC.</li> <li>Check fuse(s) on board.</li> <li>Check HAP blinks.</li> </ul>	<ul style="list-style-type: none"> <li>Reconnect power supply.</li> <li>Replace fuse.</li> <li>Replace BS unit pcb.</li> </ul>

### 2.3.4. Equipment operates but does not cool or does not heat

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Installation</b>			
Equipment operates but does not cool or does not heat.	Piping/wiring mismatch.	Perform "wiring/piping check" from outdoor unit. (refer to installation manual)	Adjust piping/wiring.
		Perform "wiring" check from BS unit (multi BS unit BS4~16Q14A). Refer to " <a href="#">Check method Wiring BS-Q14A</a> " on page 156).	Adjust wiring.
	Insufficient refrigerant in the refrigerant system.	Diagnosis by service port pressure and operating current.	Recharge the unit when required.

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Component - Mechanical</b>			
Equipment operates but does not cool or does not heat.	Incorrect thermistor values.	Check if all thermistors are still firmly attached in there thermistor pocket.	Remount the thermistor if it is not correct installed in the pocket.
	Expansion valve incorrect operation at BS unit (gas side) or indoor unit (liquid side).	Check operation of expansion valve.	Replace expansion valve body.
	Cross piping: <ul style="list-style-type: none"> <li>If BS unit present: among BS units or/and indoor unit.</li> <li>Without BS: wiring and refrigerant between RWEYQ-T9 and indoor units</li> </ul>	Operate indoor unit(s) to same RWEYQ-T9 unit to confirm no cross piping	Change field wiring between RWEYQ-T9, BS units (if present) and indoor units.
<b>Root cause category: Component - Electrical</b>			
Equipment operates but does not cool or does not heat.	Faulty operation of the electronic expansion valve.	Set the units to cooling operation, and compare the temperatures of the liquid side connection pipes of the connection section among the rooms. This to check the opening and closing operation of the electronic expansion valves of the individual units.	<ul style="list-style-type: none"> <li>Replace the coil and/or body of the indoor unit(s) indicating faulty operation of the expansion valve.</li> <li>Replace the coil of BS unit "EVL" if indoor expansion valve is working correctly.</li> </ul>

### 2.3.5. Large operation noise and vibration

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Component - Electrical</b>			
Large operation noise and vibration.	Instable output voltage of the inverter PCB.	Verify the operation of the inverter via the inverter checker.	Replace the inverter PCB when the inverter check is not OK.

Possible failures	Root cause	Check	Corrective action
<b>Root cause category: Installation</b>			
Large operation noise and vibration.	Indoor or/and BS unit(s) is not installed according the installation manual.	Check to make sure that the required spaces for the installation are provided.	Install the unit according the installation manual.
		Operate some indoor in cooling & other in heating - check that middle pipe all BS units (if present) warms up when outdoor operates ± 5 minutes.	Change field pipe connection BS unit (if present) to have warm pipe middle pipe of BS.
	Gas pipes crossed at RWEYQ-T9	Operate at least 1 indoor unit in heating mode. Right side pipe at RWEYQ-T9 should become warm. Suction gas pipe at RWEYQ-T9 (middle pipe) should not warm.	Recover refrigerant and change pipe connections at RWEYQ-T9 to have right side gas pipe high pressure side.
	Gas pipes crossed at BS units (if present)	Operate at least 1 indoor unit in heating mode. Middle pipe of inlet BS unit should become warm. Gas pipe at BS unit should not warm.	Recover refrigerant and change pipe connections at inlet of BS unit(s) to have middle pipe high pressure side.
	Liquid compression.	<ul style="list-style-type: none"> <li>Check indoor unit thermistors gas and coil.</li> <li>Check expansion valve of evaporator controls the superheat (default 5°C).</li> <li>Check refrigerant charge.</li> </ul>	<ul style="list-style-type: none"> <li>Replace thermistor(s) if faulty signal.</li> <li>Replace expansion valve coil or/and body when thermistors are correct.</li> <li>Recover and weight the refrigerant and recharge correct value.</li> </ul>
	Flash gas liquid pipe.	<ul style="list-style-type: none"> <li>Check expansion valve of evaporator controls the superheat (default 5°C): when tend to open fully: poor supply of liquid.</li> <li>Check field piping at BS units (if present) and indoor unit: minimum 0.5 m straight pipes.</li> </ul>	<ul style="list-style-type: none"> <li>Replace thermistor(s) if faulty signal.</li> <li>Replace expansion valve coil or/and body when thermistors are correct.</li> <li>Recover and weight the refrigerant and recharge correct amount.</li> <li>Adjust field piping to have minimum 0.5 m straight pipe at BS units (if present) and indoor units.</li> </ul>
	BS units (if present): change over indoor unit between high and low pressure (heating & cooling).	Check field setting outdoor 2-56. When setting >0, in heating mode, at thermostat-off or/and operation off, after 5 minutes indoor unit is changed to low pressure side. When thermostat-on or/and operation -on, indoor unit is set back to high pressure.	Disable the heating capacity-less (outdoor setting 2-56-0) and eventually equalisation time (setting 2-71) when complaint at time of change over cooling-heating request from indoor unit

## 2.4. Component checklist

**Overview of component checklists:**

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## 2.4.1. VRV IV-Water cooled unit

### 2.4.1.1. 4-way valve

Technical specification		Description	
<p>The 4 way valve is controlled from a pilot valve set in position by a magnetic coil:</p> <ul style="list-style-type: none"> <li>Y6S 4Way valve HP/LP gas indoor: <ul style="list-style-type: none"> <li>0V = suction pressure to indoor,</li> <li>230VAC = discharge pressure to indoor.</li> </ul> </li> <li>Y7S 4Way valve H<sub>2</sub>O PHE: <ul style="list-style-type: none"> <li>0V = discharge pressure to H<sub>2</sub>O PHE,</li> <li>230VAC = suction pressure to H<sub>2</sub>O PHE.</li> </ul> </li> </ul>		<p>The 4-way valve directs the super-heated refrigerant discharged from the compressor to the indoor heat exchanger in case of heating operation or to the outdoor H<sub>2</sub>O heat exchanger in case of</p> <ul style="list-style-type: none"> <li>cooling operation,</li> <li>oil return in heating mode in case of heat-pump application.</li> </ul>	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167	See "Component overview of unit" on page 162.
Check procedure			
Mechanical check			

- Switch off the Daikin indoor unit(s) via the user interface.
- Switch off the power supply to the unit with the field supplied circuit breaker.
- Remove plate work when required, refer to "Basic removal" on page 102.
- Loosen the screw and remove the coil from the 4-way valve (refer to "Replacing 4-way valve coil" on page 113).



#### WARNING: RISK OF FIRE

When reconnecting a connector to the PCB, do not apply force, as this may damage the connector or connector pins of the PCB.

- Unplug 4-way valve connector from the main board "A1P".

Component no.	Location	Description
X7A	A1P	4-way valve HP/LP gas indoor
X8A	A1P	4-way valve H <sub>2</sub> O PHE

- Switch on the power supply to the unit with the field supplied circuit breaker.
- Switch on the Daikin indoor unit(s) via the user interface, start cooling operation
  - 4-way valve connected to the H<sub>2</sub>O plate heat-exchanger:
    - If the gas temperature at the H<sub>2</sub>O plate the heat exchanger drops, the 4-way valve is stuck in heating position (refer to "Replacing 4-way valve body" on page 111).
    - If the gas temperature at the H<sub>2</sub>O plate the heat exchanger rises, proceed with next step 8.
    - If the temperature at the H<sub>2</sub>O plate the heat exchanger does not change, check the refrigerant pressure by connecting a manifold to one of the service ports.
      - If pressure = 0 barG, perform a pressure test and fix any leaks.
      - If there is no pressure difference HP-LP, or the 4-way valve is stuck in the middle, confirm by determining the position of the 4-way valve as described below and replace the 4-way valve (refer to "Replacing 4-way valve body" on page 111). or the compressor fails compression (internal bypass). Replace the compressor.

(b) 4-way valve connected to the HP/LP stop valve:

- If the gas temperature towards the indoor units raises, the 4-way valve is stuck in heating position (refer to ["Replacing 4-way valve body" on page 111](#)).
- If the gas temperature towards the indoor units drops, proceed with next step 8.
- If the temperature towards the indoor units does not change, check the refrigerant pressure by connecting a manifold to one of the service ports.
  - If pressure = 0 barG, perform a pressure test and fix any leaks.
  - If there is no pressure difference HP-LP, or the 4-way valve is stuck in the middle, confirm by determining the position of the 4-way valve as described below and replace the 4-way valve (refer to ["Replacing 4-way valve body" on page 111](#)). or the compressor fails compression (internal bypass). Replace the compressor.



#### CAUTION - RISK OF LIQUID ENTERING THE COMPRESSOR

To prevent damage to the compressor the step below must only be done once.

8. While listening to the 4-way valve, place a round permanent magnet on the core of the solenoid valve. If you do not hear the 4-way valve switching, it must be replaced (refer to ["Replacing 4-way valve body" on page 111](#)).

#### Electrical check

1. Switch off Daikin unit via the user interface.
2. Switch off the power supply to the unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to ["Basic removal" on page 102](#).
4. Switch on the Daikin unit, start heating operation.



#### WARNING: RISK OF FIRE

When reconnecting a connector to the PCB, do not apply force, as this may damage the connector or connector pins of the PCB.

5. Measure the voltage on 4-way valve connector:

Connector no.	Location	Description
X7A	A1P	4-way valve HP/LP gas indoor
X8A	A1P	4-way valve H <sub>2</sub> O PHE

- If the measured voltage, does not range 220-240 VAC during switching,
  - stop unit from user interface.
  - once compressor stopped, unplug 4-way valve connector from main board "A1P" (connector see table above).
  - measure the voltage directly on the main board "A1P"(connector see table above).
- If the voltage, measured directly on the main board "A1P" does range 220-240 VAC during switching, replace the 4-way valve coil (refer to ["Replacing 4-way valve coil" on page 113](#)).



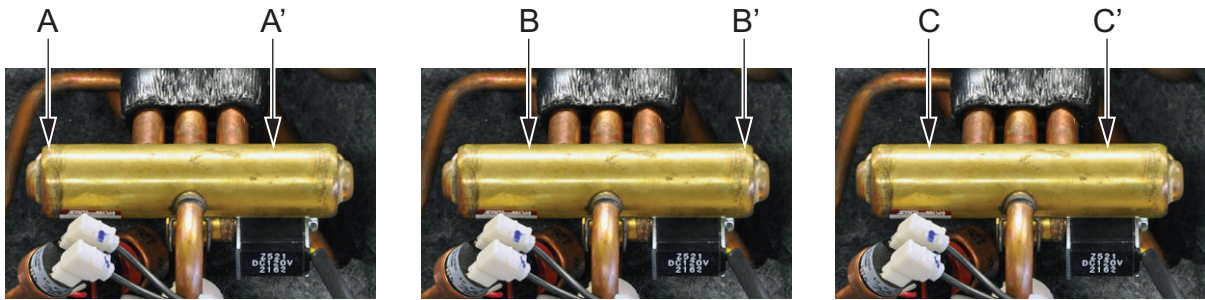
#### WARNING: RISK OF FIRE

When reconnecting a connector to the PCB, do not apply force, as this may damage the connector or connector pins of the PCB.

6. Unplug 4-way valve connector from PCB and measure the resistance of the 4-way valve coil. If the measured resistance does not range 1000 - 2000 Ω, replace the 4-way valve coil (refer to ["Replacing 4-way valve coil" on page 113](#)).
7. Switch on the Daikin indoor unit(s). Start cooling operation.
  - If the temperature after the indoor unit heat exchanger rises, the control of the 4-way valve is wrong. Replace main PCB (refer to ["Replacing main PCB A1P" on page 141](#)).

**Determine the position of the 4-way valve**

1. Switch off Daikin unit via the user interface.
2. Switch off the power supply to the unit with the field supplied circuit breaker.
3. Slide a magnet over the front and the rear of the 4-way valve body and sense the attraction of the magnet to determine the valve position.
4. If the magnet is attracted in positions A,A' or B,B', the 4-way valve is OK; if the magnet is attracted in positions C,C' the 4-way valve must be replaced (refer to ["Replacing 4-way valve body" on page 111](#)).



2.4.1.2. AC fan motor inverter cooling

Technical specification		Description	
The unit RWEYQ-T9Y1B contains 2 AC fan motors running parallel from same output signal. Each fan assembly contains: <ul style="list-style-type: none"> <li>an AC motor equipped with a single connector for 230VAC power supply,</li> <li>a 5 blade fan propeller.</li> </ul>		The fan motor location behind the switchbox operates when the inverter temperature requires cooling.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. SUB PCB A4P, item 7 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 34 and 35 in Figure 5-4 on page 162.
Check procedure			
Mechanical check			

1. Switch off the Daikin unit via the user interface.
2. Switch of the power supply of the unit with the field supplied circuit breaker.
3. Check all electrical connections of the fan motor.
4. Check all electrical connections of the power supply.
5. Check propeller rotates free.

Electrical check

Without power supply

1. Switch off the power supply to the unit with the field supplied circuit breaker.
2. Disconnect plug at fan motor, refer to the table below.
3. Measure the circuits using the table below.  
At plug X3A, resistance is 1/2 for RWEYQ-T9Y1B (2 fan motors are wired parallel)

RWEYQ-T9Y1B	
Symbols wiring diagram	
Check Method	Resistance check 2.075 kΩ (20°C) (tolerance ±10%)

**With power supply**

1. Reconnect the plug of the fan motor.
2. Switch on the power supply to the unit with the field supplied circuit breaker.
3. Start indoor unit by User interface.
4. Confirm output 230VAC when inverter temperature reaches  $\pm 65^{\circ}\text{C}$ . (fin temperature read out by service checker TypeIII).
5. Confirm the 2 motors run when output 220VAC is measured on connector X3A SUB PCB "A4P".
6. Confirm motor does not make abnormal noise.
7. Check air circulation:  $\pm 1.6\text{m}^3/\text{min}$  per fan.

## 2.4.1.3. Thermistor value-read-out

Technical specification		Description	
NTC-type thermistor: <ul style="list-style-type: none"> <li>when °C up -&gt; kΩ down.</li> <li>when °C down -&gt; kΩ up.</li> </ul>		The thermistors of the unit can be verified by connecting Service Checker Typelll or D-checker. The value of limited number of sensors & outputs can be displayed by the segment display.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. SUB PCB A4P, item 7 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 34 and 35 in Figure 5-4 on page 162.
Check procedure			

**Read by monitoring tool (service checker Typelll or D-checker)**

- Switch off the Daikin unit via the user interface.
- Confirm unit stops operation.
- Wait for about 15 minutes before checking value of thermistors.
- Compare deviation of read out (maximum 5% to ambient temperature).
- If any thermistor read out shows "out of range", use the electric check method to judge if change of thermistor (resistance check fails) or main board (resistance check pass).
  - Type 1: out of range if < -47°C or > 103°C.
  - Type 2: out of range if < -34°C or > 183°C.

**Read by "digital gauge" main board**

- Enter the mode 1: 1 x BS1 "Mode",
- Scroll to the related item (see Table 2-1 on page 72) push BS2 button "Set a number of times till flashing number shows the indicated number in mode 1 (see Table 2-1 on page 72),
- View value: 1 x BS3 "Return"
- Return to top list: 1 x BS3 "Return".
- To view other sensor, return to step 2
- To end monitoring mode, 1 x BS1 "Mode".

**Table 2-1: Table display data by Segment display main board "A1P", read out per module**

Mode 1	Description display	Mode 1	Description display
42	actual Pc (Mpa)	53	Actual gas °C PHE H2O (R4T - "Tg")
43	actual Pe (Mpa)	54	Actual liquid receiver °C (R6T - "TL")
44	Actual Frequency output (Hz)	56	Compressor hours (display= hours/100)
45	Actual pulses Y1E (display = pulses/10)	57	Actual Output X2M 2«3 (0~10VDC)
46	Actual pulses Y2E (display = pulses/10)	58	Actual H2O inlet °C (R9T)
47	Actual discharge pipe °C (R12T - "Tdi")	59	Actual H2O inlet °C (R10T)
48	spare item	60	Actual compressor body °C (R13T - "Ti")
49	spare item	61	Actual r410A liquid °C H2O PHE (R7T - "Tb")
50	Actual air °C (R1T - "Ta")	62	Actual liquid °C outlet Y2E (R11T - "Tm")
51	Actual Accumulator inlet °C (R3T - "Ts")	63	Actual liquid °C stop valve liquid (R8T - "Tsc")
52	Actual gas outlet °C Sub-cool (R5T - "Tsh")	64	Actual air °C (R1T - "Ta")
		65	Actual gas °C ZED circuit (R2T - "Tev")

### 2.4.1.4. High pressure switch

Technical specification		Description	
The high pressure switch has a normally closed contact. If the pressure exceeds 41.7 (+0 / -1) bar the contact will open. If the pressure drops below 32 ( $\pm$ 2) bar the contact will close.		The high pressure switch is a safety component that stops the compressor if abnormal high pressure is detected in the refrigerant circuit.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Main PCB A1P, item 4 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 38 in Figure 5-4 on page 162.
Check procedure			
Electrical check			

#### PRELIMINARY ACTIONS

1. Switch off the Daikin unit via the user interface.
2. Switch off the Daikin unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to "Basic removal" on page 102.

#### PROCEDURE

1. Disconnect the high pressure switch connector from main board "A1P".
  2. Connect a gauge to the service port of the HP/LP gas stop valve.
  3. Confirm that saturation pressure corresponds to ambient temperature ( $\pm$  0.5 MPa)
  4. Check whether the contact of the pressure switch is closed (by stopping the unit, the standing pressure in the system should drop below 3.0 MPa).
    - In case of an open contact and the gauge indicates a pressure below 3.0 MPa, replace the high pressure switch. Refer to "Replacing high pressure switch" on page 124.
    - In case of a closed contact and the standing pressure is below 3.0 MPa, check the switching characteristics of the high pressure switch.
      - Recover the refrigerant.
      - Pressurize the refrigerant circuit at 41.7 bar with nitrogen.
      - Measure the switch contacts between the high pressure switch connector: pins 1-2. The switch must be open. Replace the high pressure switch if the contact is not open, refer to "Replacing high pressure switch" on page 124.
      - Reduce the pressure below 3.0 MPa, the contact should close. If it remains open, replace the high pressure switch, refer to "Replacing high pressure switch" on page 124.
- If above checks did not show any abnormality, the E3 fault may be caused by:
- Faulty main board "A1P".
  - Micro power failure

2.4.1.5. High pressure sensor S1NPH

Technical specification		Description	
The pressure sensor is an analogue pressure sensor. The main board "A1P" supplies 5VDC to the pressure sensor. The sensor changes output to main board according to corresponding pressure - refer to graph in step 3 of the procedure		The pressure sensor measures the pressure in the high pressure section of the refrigerant circuit.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Main PCB A1P, item 4 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 37 in Figure 5-4 on page 162.
Check procedure			
Electrical check			

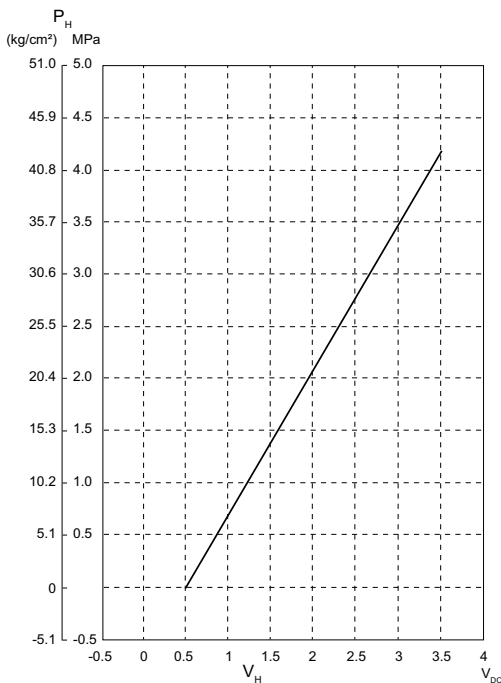
PRELIMINARY ACTIONS

1. Switch off the Daikin unit via the user interface.
2. Remove plate work when required, refer to "Basic removal" on page 102.

PROCEDURE

1. Connect a pressure gauge to the pressure service port of the HP/LP gas stop valve, and read the pressure.
2. Start the unit from the user interface in heating mode.
3. Wait till the coil of 4-way valve Y6S is energized.

From the graph below, determine the expected high pressure sensor output signal.




P<sub>H</sub>: High pressure (MPa)

V<sub>H</sub>: Output voltage [high side] VDC

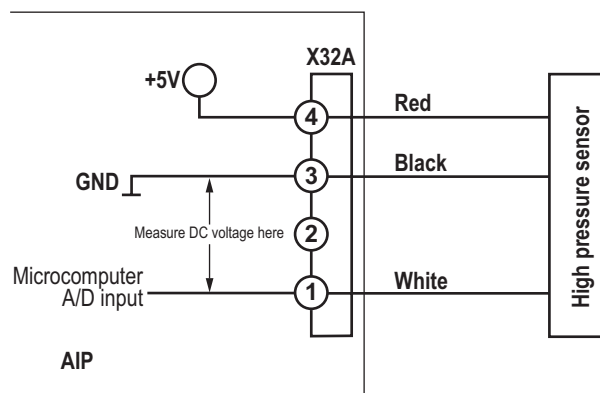
$$P_H = 1.38 V_H - 0.69$$

4. Power the Daikin unit.

	<p><b>INFORMATION</b></p> <p>To know where to plug in the high pressure sensor connector, refer to "Component checklist" on page 163.</p>
---	---



5. Measure the voltage across high pressure sensor connector: pin 1-3 on the PCB; compare the measured voltage with the expected voltage (refer to the graph in step3).



6. In case no voltage is measured across high pressure sensor connector: pin 1-3; do following checks:

**INFORMATION**

If 1 or more checks fail, replace the high pressure sensor.

**Check 1**

1. Check main PCB (refer to "[Main board A1P](#)" on page 82).

**Check 2**

1. Check if the high pressure sensor connector is plugged into the main board "A1P" connector X32A

**Check 3**

1. Measure the voltage across high pressure sensor connector: pin 4-3; the measured voltage must be 5 VDC. If not replace the SUB PCB "A4P" (refer to "[Replacing SUB PCB A4P](#)" on page 146).

2.4.1.6. Low pressure sensor S1NPL

Technical specification		Description	
The pressure sensor is an analogue pressure sensor. The main board "A1P" supplies 5VDC to the pressure sensor. The sensor changes output to main board according to corresponding pressure - refer to graph in step 3 of the procedure		The pressure sensor measures the pressure in the low pressure section of the refrigerant circuit.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Main PCB A1P, item 4 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 36 in Figure 5-4 on page 162.
Check procedure			
Electrical check			

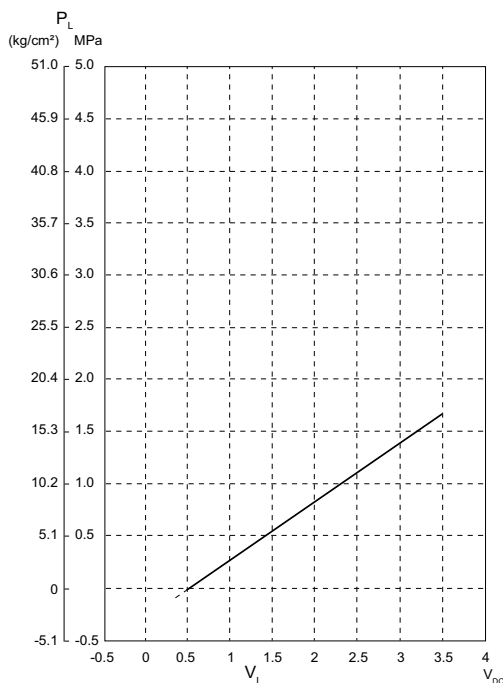
PRELIMINARY ACTIONS

1. Switch off the Daikin unit via the user interface.
2. Remove plate work when required, refer to "Basic removal" on page 102.

PROCEDURE

1. In case of a VRV4WC+ heat-pump application, connect a pressure gauge to the pressure service port of the HP/LP gas stop valve, and read the pressure.  
  
In case of a VRV4WC+ heat-recovery application, connect a pressure gauge to the pressure service port of the suction stop valve, and read the pressure.
2. Start the unit from the user interface in cooling mode.
3. Wait till the coil of 4-way valve Y6S is energized.

From the graph below, determine the expected high pressure sensor output signal.



PL: Low pressure (MPa)

VL: Output voltage [high side] VDC

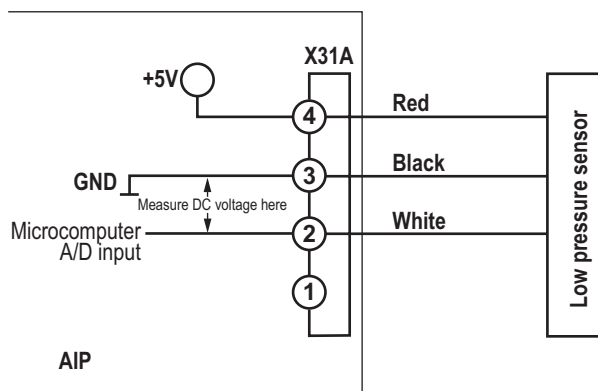
$$P_L = 0.57 V_L - 0.28$$

4. Power the Daikin unit.

**INFORMATION**

To know where to plug in the low pressure sensor connector, refer to "Component checklist" on page 163.

5. Measure the voltage across low pressure sensor connector: pin 2-3 on the PCB; compare the measured voltage with the expected voltage (refer to graph in step 3).



6. In case no voltage is measured across low pressure sensor connector: pin 2-3; do following checks:

**INFORMATION**

If 1 or more checks fail, replace the low pressure sensor.

**Check 1**

1. Check main PCB (refer to "Main board A1P" on page 82).

**Check 2**

1. Check if the low pressure sensor connector is plugged into the main board "A1P" connector X31A

**Check 3**

1. Measure the voltage across low pressure sensor connector: pin 4-3; the measured voltage must be 5 VDC. If not replace the SUB PCB "A4P" (refer to "Replacing SUB PCB A4P" on page 146).

## 2.4.1.7. Inverter board A3P

Technical specification		Description	
The inverter board contains: <ul style="list-style-type: none"> <li>• Diode module: converts 3 phase AC power to a DC voltage = <math>1.73 * ACV</math> (RMS).</li> <li>• Power module: converts DC voltage into PWM output.</li> </ul>		The inverter PCB outputs 3 phase PWM voltage to the compressor motor windings. The target rotation speed is set by main PCB based offset to target saturated pressure.  Rotation speed can be lowered preventively when reaching abnormal level on low pressure, high pressure, current, discharge pipe temperature or inverter temperature.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Inverter PCB A3P, item 6 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162.
Check procedure			
Mechanical check			

1. Check the inverter board "A3P" for cracks, replace main PCB, refer to ["Replacing inverter board A3P" on page 139](#).
2. Check the inverter board "A3P" for burned components, replace inverter board, refer to ["Replacing inverter board A3P" on page 139](#).
3. If any mechanical damage, replace inverter PCB, refer to ["Replacing inverter board A3P" on page 139](#).

## Electrical check

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply of the unit with the field supplied circuit breaker.
3. Remove plate work when required (refer to ["Basic removal" on page 102](#)).
4. Open the compressor insulation, refer to ["Removing the compressor jacket" on page 109](#).

**WARNING: RISK OF ELECTROCUTION**

The smoothing capacitor must discharge below 10 VDC before removing the compressor wiring.

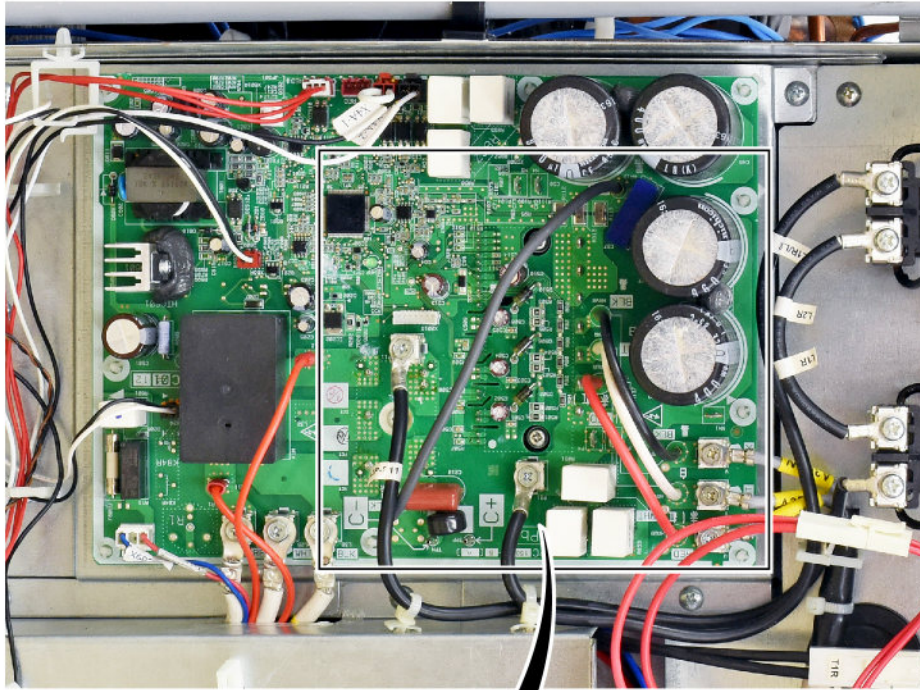
5. Measure the 500 VDC check point, refer to ["Component checklist" on page 163](#) and wait until it drops below 10 VDC.

**INFORMATION**

Note the position of the cables on the compressor wire terminals to allow identical wiring during re-installation.

6. Disconnect the Faston connectors U, V and W from the compressor.
7. Using a multimeter in diode measurement, check the compressor inverter board as described in the illustration and table below.

Figure 2-3: Inverter board transistor/diode check



Prior to check, ensure no power Present on board

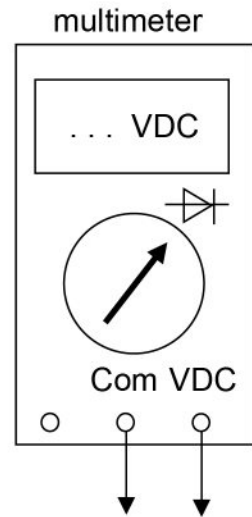
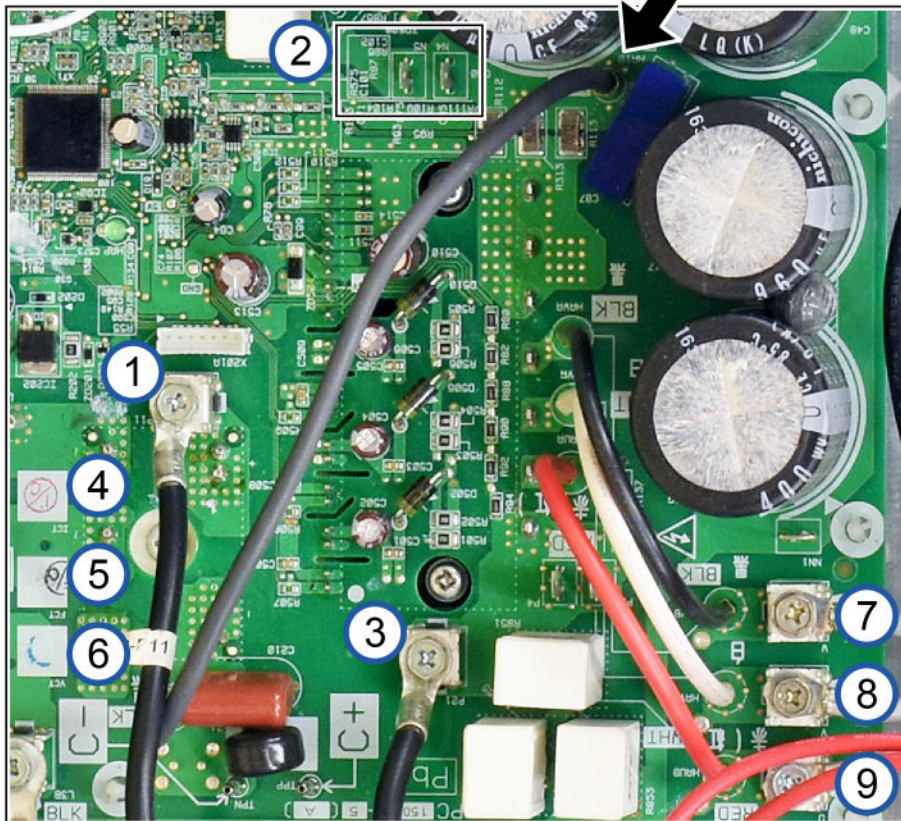


Table 2-2: Transistor/diode check of compressor inverter

Diode Module Check Method	Diode check		-			Power Module Check Method	Diode check		-		
	DCV		④	⑤	⑥		DCV read out		⑦	⑧	⑨
	+	①	0.4	0.4	0.4		+	③	O.L.	O.L.	O.L.
		②	O.L.	O.L.	O.L.			②	0.4	0.4	0.4
	Diode check		+				Diode check		+		
	DCV		④	⑤	⑥		DCV read out		⑦	⑧	⑨
	-	①	O.L.	O.L.	O.L.		-	③	0.4	0.4	0.4
		②	0.4	0.4	0.4			②	O.L.	O.L.	O.L.

O.L. = Open Loop ( $\infty$ )

**Check connectors reconnected to the compressor**

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply of the unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to "Basic removal" on page 102.
4. Open the compressor insulation, refer to "Removing the compressor jacket" on page 109.
5. Remove the cover from the compressor terminal.



**WARNING: RISK OF ELECTROCUTION**

The smoothing capacitor must discharge below 10 VDC before removing the compressor wiring.

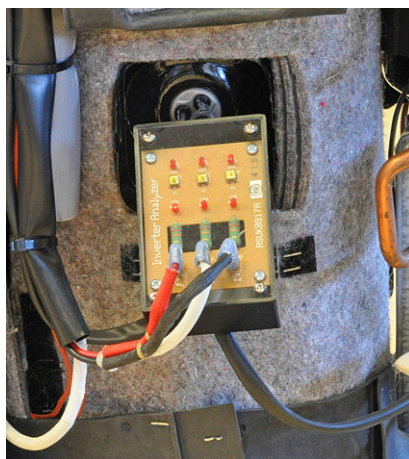
6. Measure the 500 VDC check point, refer to "Component checklist" on page 163 and wait until it drops below 10 VDC.



**INFORMATION**

Note the position of the cables on the compressor wire terminals to allow identical wiring during re-installation.

7. Disconnect the compressor wires and connect the compressor wires to the Inverter Analyzer (SPP number 1368521).




8. Power the Daikin unit.




**WARNING**

Electrical shock hazard. Do not touch live wires.

9. Activate the inverter test (refer to "[Component checklist](#)" on page 163).
10. Check that all LED's on the Inverter Analyzer are blinking 10 times/second; if not, replace the inverter board (refer to "[Replacing inverter board A3P](#)" on page 139).
11. Switch off the power supply of the unit with the field supplied circuit breaker.
12. Wait a few minutes and confirm that the LED's on the Inverter Analyzer are off.  
2 LED's will shortly light up & reduce brightness till the DC voltage is discharged.
13. Disconnect the Inverter Analyzer from the U V W wiring.

	<p><b>CAUTION</b></p> <p>When wiring the compressor, observe U V W as indicated on the compressor.</p>
---	--

	<p><b>CAUTION</b></p> <p>When above described test on inverter board is correct, first check the compressor motor windings before operating the equipment (refer to "<a href="#">Compressor</a>" on page 87):</p> <ol style="list-style-type: none"> <li>1. Check the correct resistance between U/V/W and</li> <li>2. No earth leakage (use a Megger minimum 500 VDC) between ground and each U/V/W (minimum 1 MOhm).</li> </ol>
---	---

14. Reconnect the U V W leads to the compressor.

## 2.4.1.8. Main board A1P

Technical specification		Description	
The main board contains a high voltage circuit (230VAC) output to coils of solenoid valves, and a low voltage circuit for communication (16 VDC), energize relays & expansion valve coils (12 VDC) and processor (5 VDC).		The main PCB judges rotation direction of power supply (L1 & L3 to N), input of temperature and pressure, output to multiple components based on logic of processor.	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Main PCB A1P, item 4 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162.
Check procedure			
Mechanical check			

1. Check the main board "A1P" for cracks, replace main board "A1P", refer to ["Replacing main PCB A1P" on page 141](#).
2. Check the main board "A1P" for burned components, replace main board "A1P", refer to ["Replacing main PCB A1P" on page 141](#).
3. If any mechanical damage, replace main board "A1P", refer to ["Replacing main PCB A1P" on page 141](#).

## Electrical check

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply to the unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to ["Basic removal" on page 102](#).
4. Switch on the power supply of the unit with the field supplied circuit breaker.
5. Check if the HAP LED is blinking in regular intervals (1 time per second), if not blinking check if low DC voltage present, refer to ["Component checklist" on page 163](#). If low DC voltage check OK, replace the main PCB board, refer to ["Replacing main PCB A1P" on page 141](#).
6. Measure the supply voltage to the main PCB board: there should be  $\pm 230$  V (230 VAC power supply check, refer to ["Component overview of unit" on page 162](#)).
7. If the voltage is not correct check main power supply. If present 400 V (L1-L2-L3) and 230 V (L1-N) go next step. If not, check noise filter "A2P" input and output voltage. If no output voltage, replace noise filter "A2P".
8. Check status of fuses on main board FU1 and FU2. If OK, go to step 10.
9. If fuses damaged, check status of varistors F1S & F2S. If any crack, overvoltage on power supply broke varistors and fuses. Replace main board "A1P"; refer to ["Replacing main PCB A1P" on page 141](#).
10. Check presence 16 VDC at connector X37A on main board "A1P". If no voltage, replace main board "A1P"



2.4.1.9. Thermistors

Technical specification	Description
<p>2 Types of thermistors are NTC type (negative temperature coefficient):</p> <ul style="list-style-type: none"> <li>• Type-1 thermistor = Standard type of thermistor, is used for all thermistors, except “R12T” &amp; “R13T”.</li> <li>• Type-2 thermistor = High temperature thermistor discharge pipe “R12T” &amp; thermistor body “R13T”.</li> <li>• The resistance vs. temperature characteristics is shown in below table “Thermistor resistance / temperature characteristics (type 1 &amp; 2)”.</li> </ul>	<p>The thermistors are used to measure the temperature at multiple locations inside the Daikin unit. The measured temperatures are processed by the main board. All thermistors are connected to the main board, except the “R1T” &amp; “R2T” are connected to the auxiliary board “A4P”.</p>

Location

Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Main PCB A1P, item 4 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 21 till 33 (R1T ~R13T) in Figure 5-4 on page 162.

Check procedure


Check with monitoring tool

1. Switch off the Daikin unit via the user interface.
2. Confirm unit stopped operation.
3. Wait for about 15 minutes before checking value of thermistors.
4. Compare deviation of read out (maximum 5% to ambient temperature).
5. If any thermistor read out shows “out of range”, use the electric check method to judge if change of thermistor (resistance check fails) or main PCB (resistance check pass).
  - out of range if < -47°C or > 108°C.

Mechanical check

1. Switch off the Daikin unit via the user interface.
2. Switch off the Daikin unit with the field supplied circuit breaker.
3. Locate the thermistor and check if thermal contact with the piping or ambient is ensured.

Electrical check

	<p><b>INFORMATION</b></p> <p>If a thermistor check fails, replace the thermistor.</p>
---	---

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply to unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to "Basic removal" on page 102.

4. Based on the error code (& sub-code) (see ["Error code BS and outdoor" on page 28](#)), select the thermistor that must be checked.
5. Measure the temperature of the thermistor using a contact thermometer.

**WARNING: RISK OF FIRE**

When reconnecting a connector to the PCB, do not apply force, as this may damage the connector or connector pins of the PCB.

6. Unplug the connector from the appropriate board and measure the resistance between the pins listed in the error code table (see ["Error code BS and outdoor" on page 28](#)).
  - Compare the measured resistance compared to the tables below:
    - Type 1 thermistor, reference point at 20°C = 25kΩ (& vice versa at 25°C = 20kΩ)
    - Type 2 thermistor reference point at 80°C = 25kΩ
7. If the measured resistance does not match the listed value, the thermistor must be replaced. If resistance value matches, replace main board "A1P" (refer to ["Replacing main PCB A1P" on page 141](#)).

**INFORMATION**

All thermistors have a tolerance of 5%.

E.g. R3T - main PCB - connector, see table ["Component overview of unit" on page 162](#) - type 1

- Measured temperature with contact thermometer: 23.1°C.
- Unplug the sensor and measure the resistance, see table ["Component overview of unit" on page 162](#).
- The resistance values are defined by below table "Thermistor resistance / temperature characteristics (type 2)":
  - Resistance at 23°C: 21.85 kΩ.
  - Resistance at 24°C: 20.90 kΩ.
- The measured value 21.86 kΩ is inside the range, thermistor R3T passes the check.

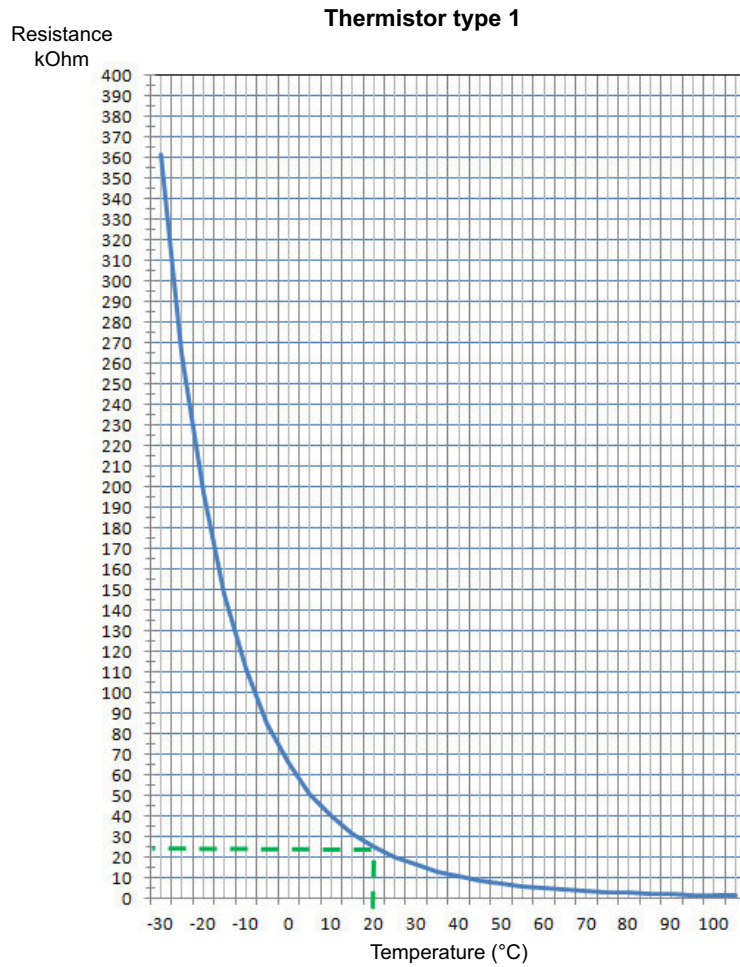
**INFORMATION**

The user interface allows to monitor most thermistors.

If the measured resistance of the thermistor matches the temperature measured with the contact thermometer but the temperature for the corresponding thermistor is not correct on the user interface display, replace applicable PCB.

Table 2-3: Thermistor resistance / temperature characteristics (type 1)

Sensor type 1	
T°C	kΩ
-30	361.772
-25	265.470
-20	196.920
-15	147.569
-10	111.658
-5	85.261
0	65.671
5	50.995
10	39.915
15	31.480
20	25.006
25	20.000
30	16.101
35	13.043
40	10.628
45	8.710
50	7.176
55	5.941
60	4.944
65	4.135
70	3.476
75	2.935
80	2.489
85	2.121
90	1.814
95	1.558
100	1.343
105	1.161

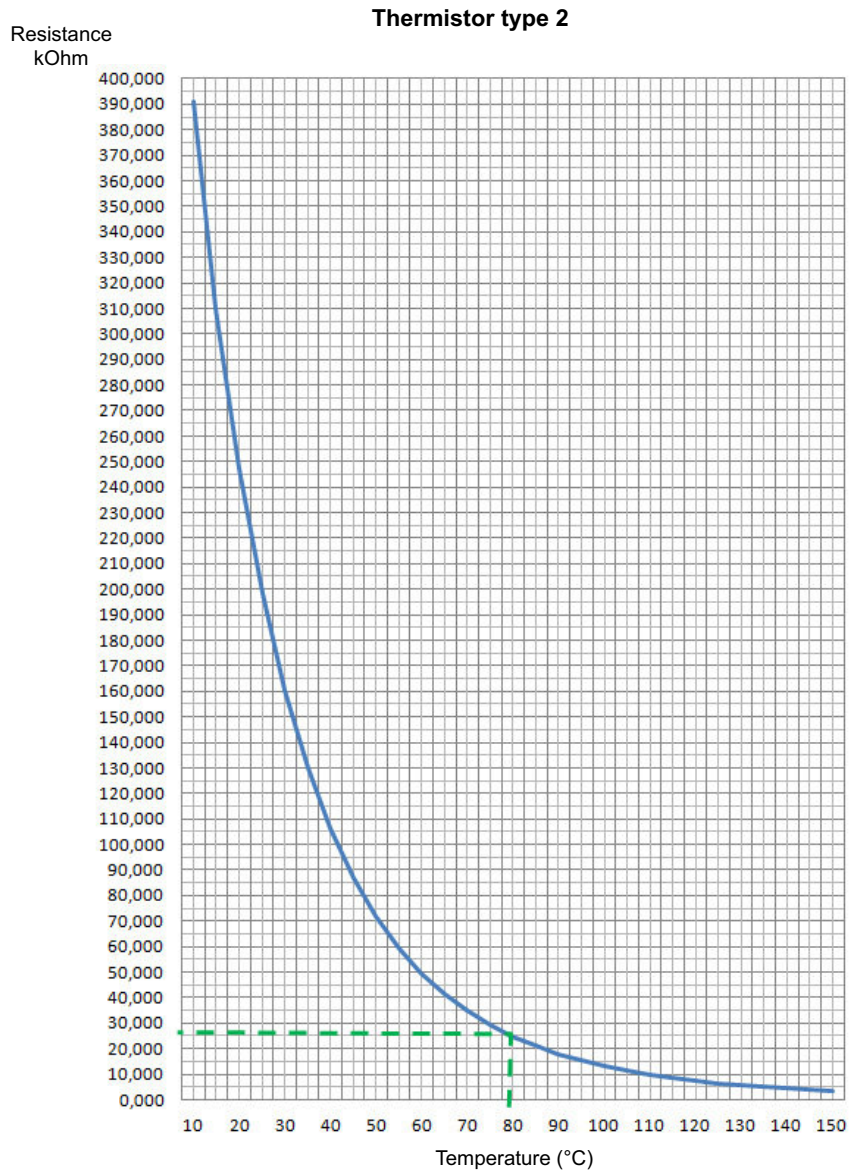


Reference point thermistor



Table 2-4: Thermistor resistance / temperature characteristics (type 2)

Sensor type 2	
T°C	kΩ
-30	3257.371
-25	2429.222
-20	1827.883
-15	1387.099
-10	1061.098
-5	817.933
0	635.083
5	496.571
10	391.007
15	309.951
20	247.270
25	198.467
30	160.224
35	130.070
40	106.152
45	87.073
50	71.770
55	59.474
60	49.518
65	41.417
70	34.792
75	29.350
80	24.859
85	21.136
90	18.038
95	15.449
100	13.277
105	11.440
110	9.890
115	8.579
120	7.465
125	6.516
130	5.704
135	5.007
140	4.408
145	3.891
150	3.443



Reference point thermistor



## 2.4.1.10. Compressor

Technical specification		Description	
Scroll compressor with medium pressure liquid injection.		<p>The compressor sucks the refrigerant gas from the evaporator and discharges to the condenser.</p> <p>The rotation speed is changed by the inverter board "A3P" in function of offset to actual to target saturation temperature</p> <ul style="list-style-type: none"> <li>• in case of cooling: evaporation,</li> <li>• in case of heating: condensation.</li> </ul>	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See "Piping diagram" on page 161.	See "Wiring diagram" on page 159.	See "Switch box" on page 167. Item 6 in Figure 5-6 on page 167.	See "Component overview of unit" on page 162. Item 1 in Figure 5-4 on page 162
Check procedure			

#### Preliminary check

1. Check if the Daikin unit is connected to earth.
2. Check if the stop valve is open.

#### Mechanical check

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply to the unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to "Basic removal" on page 102.
4. Open the compressor insulation, refer to "Removing the compressor jacket" on page 109.
5. Check if the condition of the compressor dampers and piping is correct.
6. Check the transport plate is slide away from the compressor.

#### Electrical check

1. Switch off the Daikin unit via the user interface.
2. Switch off the power supply to the unit with the field supplied circuit breaker.
3. Remove plate work when required, refer to "Basic removal" on page 102.
4. Open the compressor insulation, refer to "Removing the compressor jacket" on page 109.
5. Remove U-V-W wires from compressor.
6. Check the motor windings: U-V-W:  $\pm 0.474\Omega$  (use meter equipped with "Wheatstone bridge" allow read out milli- $\Omega$ . If resistance is outside tolerance 5%, the compressor needs to be replaced.  
Refer to Figure 2-4 on page 88 and Table 2-5 on page 88
7. Megger the compressor using 500 or 1000 VDC, the insulation must be higher than 3 M $\Omega$ . If insulation resistance is less than 3M $\Omega$ , the compressor needs to be replaced.

8. Reconnect the U-V-W wires to the compressor.

Refer to [Figure 2-4 on page 88](#)



**INFORMATION**

Note the position of the cables on the compressor wire terminals to allow identical wiring during re-installation.

9. Close the cover of the motor windings compartment. Mount back the compressor insulation.

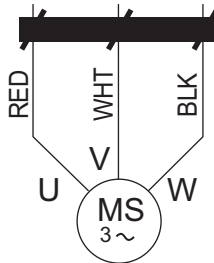
10. Switch on power supply to unit.

11. Switch on the unit from the user interface. When compressor operates,

- Measure the U, V, W inverter voltages  
All voltages must be identical, if not, replace the inverter board "A3P" (refer to ["Replacing inverter board A3P" on page 139](#)).
- Measure the current in each phase.  
The current for each phase should be identical (refer to ["Product specific information" on page 163](#)).  
If current is not balanced among the phases, it can be decided to preventively replace the compressor, refer to ["Replacing compressor" on page 114](#).

**Figure 2-4: Compressor motor checking method**

**Prior to check, ensure no power is present on board**



**Table 2-5: Resistance check compressor motor winding**

Resistance check compressor motor winding (ohm +/- 5%)			
JT16KAVDKYR	U	V	W
U		0,47	0,47
V	0,47		0,47
W	0,47	0,47	

## 2.4.1.11. Electronic expansion valve

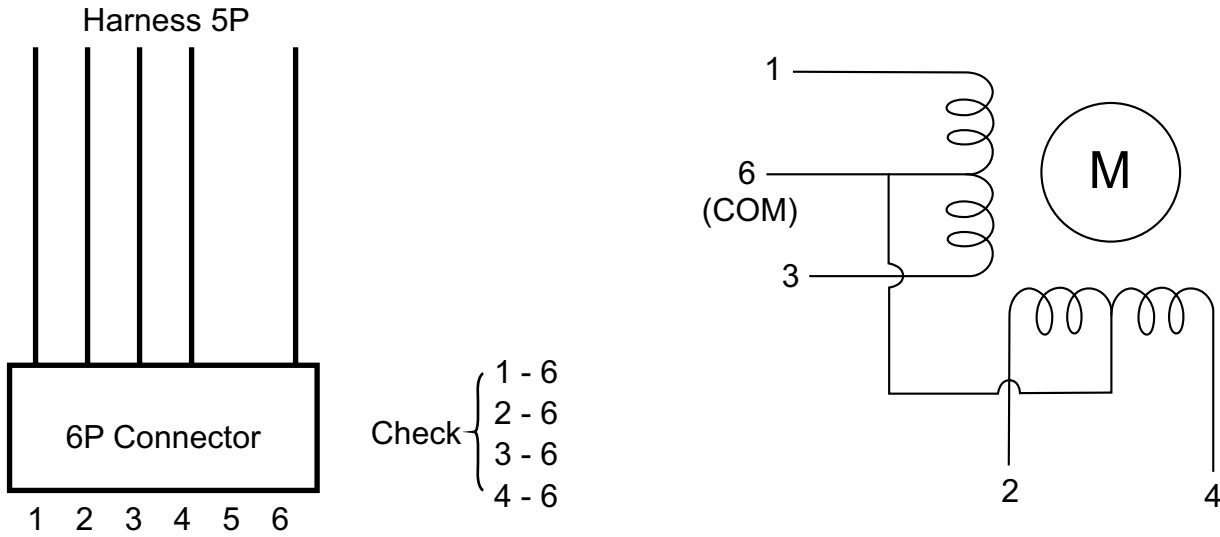
Technical specification		Description	
<p>The electronic expansion valve has a hermetically sealed body. The coil is slide onto the body. To lock or unlock, turn the coil <math>\pm 45</math>degree.</p> <p>Main board outputs the required pulses to the related coil:            Y1E (Main): 3000 pulses,            Y2E (Sub-cool): 480 pulses,            Y3E (Purge): 480 pulses.</p>		<p>The electronic expansion valve is used:</p> <ul style="list-style-type: none"> <li>To control the flow of refrigerant. Depending on location, the trigger point is sub-cool or superheat.</li> <li>To stop the flow of refrigerant completely when closing (= 0 pulses).</li> </ul>	
Location			
Piping diagram	Wiring diagram	Switch box	Component overview of unit
See <a href="#">"Piping diagram" on page 161</a> .	See <a href="#">"Wiring diagram" on page 159</a> .	See <a href="#">"Switch box" on page 167</a> . Main PCB A1P, item 4 in <a href="#">Figure 5-6 on page 167</a> .	See <a href="#">"Component overview of unit" on page 162</a> . Item 18, 19 and 20 in <a href="#">Figure 5-4 on page 162</a> .
Check procedure			
Mechanical check			

- Switch off the Daikin unit via the user interface.
- Switch off the Daikin unit with the field supplied circuit breaker.
- Switch on the Daikin unit and listen to the expansion valve assembly. If the expansion valve body does not create a latching sound, continue with the electrical check.
- Switch off the Daikin unit via the user interface.
- Switch off the Daikin unit with the field supplied circuit breaker.
- Remove plate work when required (refer to ["Basic removal" on page 102](#)).
- Remove the expansion valve coil from the expansion valve body.
- Slide the magnet (tool part N° 99S0038 for small type expansion valve, 999133T for large type expansion valve) over the expansion valve body and gently rotate the magnet to manually operate the expansion valve body clockwise (closing) and counterclockwise (opening).
- If it is not possible to open the expansion valve body with the magnet, the expansion valve body is blocked and the expansion valve body must be replaced (refer to ["Replacing expansion valve body" on page 121](#)).

## Electrical check

- Switch off the Daikin unit via the user interface.
- Switch off the Daikin unit with the field supplied circuit breaker.
- Remove plate work when required (refer to ["Basic removal" on page 102](#)).
- Check if the electrical connector of the expansion valve coil was correctly connected to the main board "A1P". If not, connect the electrical connector.

5. Disconnect the electrical connector of the expansion valve coil and check the continuity between below pins using a multi meter. It should be ± the same value.
  - Connector pin 1-6: connected
  - Connector pin 2-6: connected
  - Connector pin 3-6: connected
  - Connector pin 4-6: connected



6. If one or more of the windings have no continuity, replace the expansion valve coil, "[Replacing expansion valve coil](#)" on [page 122](#).

Plug no.	Coil no.	Wire color	
		480 pulses	3000 pulses
1	1	orange	white
2	2	red	yellow
3	3	yellow	orange
4	4	black	blue
6	com	grey	red
Resistance		46 Ω (±3 Ω)	150 Ω (±15 Ω)
Symbol	Color plug	Connector reference	Location (board)
Y1E	Black	X21A	A1P
Y2E	White	X22A	A1P
Y3E	Yellow	X25A	A1P

### 2.4.2. System

Not applicable.

### 2.4.3. Others

Not applicable.



## 2.5. Other capacity range

Not applicable.

